



**INFORMATION NOTICE**

**DIVISION OF MOTORIST SERVICES**

<b>DATE: 1/30/2014</b>	<b>Information Notice (INFO) RS/TL14-005</b>
<b>SUBJECT: Postage Fee Increases And Registration Renewal Files</b>	

**Overview:**

The Department is aware of the problem the recent increases in postage created in some counties for registration renewal files and is working to fix this problem.

**Details:**

**Registration Renewal Files:**

Because the new postage rates did not become effective until January 26, 2014, the Department could not include the higher rates in its February, March, or April renewal files.

The Department has rerun the registration renewal files for March, which include the correct postage rates, and will be resending these updated files today. The April files will be rerun tonight and will go out tomorrow. We are notifying the vendors of these updated files so they can provide them to their customers (tax collectors) as requested.

Some counties mail their renewals on a monthly basis, so these agencies may not have mailed their March and April renewals yet. Agencies also have the option to resend the renewals if they choose to do so.

The May renewal files will reflect the correct postage rates.

**Conclusion:**

The Department is working to resolve other issues with high speed renewals and Virtual Office (VO) transactions caused by the postage increases and will provide this information soon.

We sincerely appreciate your patience and understanding. If you have additional questions, please contact the Field Support Center.