

FLHSMV IRP User Guide for External Users

Version 1.0

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1 Overview

The objective of the User Guide is to provide a step-by-step description of the new system flow with various screen prints.

1.1 FLHSMV Navigation

Please refer to the FLHSMV Enterprise User Guide, Volume 1, Section 1.1.

1.2 Home

Please refer to the FLHSMV Enterprise User Guide, Volume 1, Section 1.1.1.

1.3 IRP

IRP processing includes the following Supplements:

Supplement	Supplement	Vehicle Service	Vehicle Description
Abbreviation	Description	Abbreviation	Abbreviation
AFL	New Fleet	AFL	New Fleet
			(Only for External
			User)
AVE	Add Vehicle	AVE	Add Vehicle
CVF	Amend Vehicle – Weight	CVF	Change/ Amend
	Change		Vehicle with Fee
CVN	Change Cab Card	CVN	Cab Card Correction
AXV	Plate Transfer	AXV	Add/Delete Vehicle
RTG	Replace Plate	RTG	Replace Plate
RWC	Renewal	CVF	Renewal – Amend
			Vehicle
RWC	Renewal	DEV	Renewal – Delete
			Vehicle

RWC	Renewal	AVE	Renewal – Add
			Vehicle
RCC	Replace Cab Card	RCC	Replace Cab Card
CWT	Change Weight Group	CWT	Change Weight Group with Fee

1.3.1 New Fleet

New Fleet is the functionality to add a fleet to an existing account.

The New Fleet process involves the following steps.

- The fleet information/operations must be verified.
- The fleet distance must be entered.
- · Vehicles must be processed.
- Supporting documentation must be uploaded/submitted.
- FL and foreign jurisdiction fees must be computed.
- Payment is recorded.
- Credentials are issued.

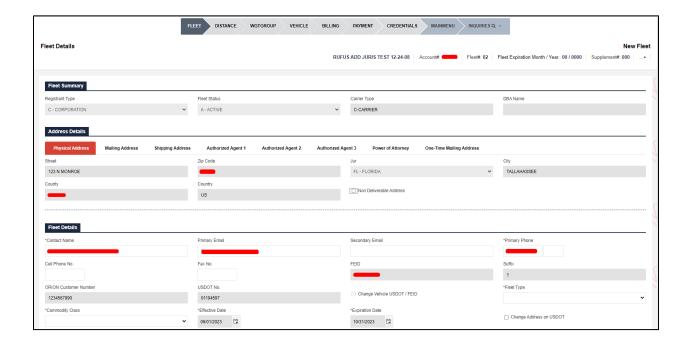


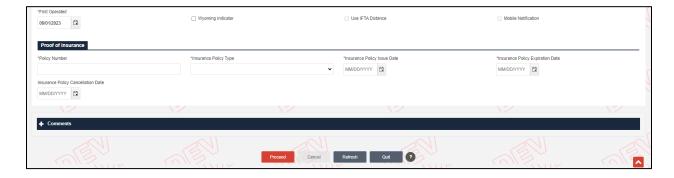
To begin the New Fleet, you must perform the following steps:

- For Authorized Agent: The Account No. must be entered as the Account No. field is not prepopulated or disabled.
- For External Users:
 - o Account No. will be prepopulated and disabled.
- Click PROCEED to display the Account screen.

1.3.1.1.1 Add Fleet

- On the Fleet screen, the system displays Account No. assigned to you at the top of the screen.
- Several of the fleet information fields will default to the values from the customer account information. If the information displayed is incorrect, select QUIT from the options at the bottom of the screen and contact FLHSMV for assistance.





- Provide information in the following sections as instructed below:
 - o Fleet Summary:

- Registrant Type Populates from the customer level and cannot be changed.
- Fleet Status Defaults to Active and cannot be changed.
- Carrier Type Populates from the customer level and cannot be changed.
- DBA Name Populates from the customer level if available and cannot be changed.

Address Details:

- Physical Address Populates from the customer level and cannot be changed.
 - Non-Deliverable Address checkbox Select this checkbox to indicate if the physical address is non-deliverable for mail delivery.
- Mailing Address Populates from the customer level and cannot be changed.
 - Non-Deliverable Address checkbox Select this checkbox to indicate if the mailing address is non-deliverable for mail delivery.
 - Attention To Enter a name if the mail must be addressed to a particular person.
- Shipping Address Populates from the customer level if available or you may enter the Street, Zip Code, Jurisdiction, City, and County.
 - Non-Deliverable Address checkbox Select this checkbox to indicate if the shipping address is non-deliverable for mail delivery.
 - Attention To Enter a name if the mail must be addressed to a particular person.
- Authorized Agent(s) You may assign up to three Authorized
 Agents to your account. To assign an Authorized Agent:

- Authorized Agent Select an appropriate authorized agent from the drop-down.
 - The rest of the fields for the authorized agent will auto-populate on the screen depending on the authorized agent selected and cannot be changed.
- Power of Attorney checkbox Select this checkbox to assign
 Power of Attorney to the selected authorized agent.
 - Power of Attorney Effective Date Enter a date on which the power of attorney assigned to the authorized agent will be in effect.
 - Power of Attorney Expiration Date Enter a date on which the power of attorney assigned to the authorized agent will expire.
 - Power of Attorney Enter the following to add a power of attorney to your account.
 - Name Enter the name of the authorized agent on the power of attorney.
 - Phone No. Enter the number for the authorized agent on the power of attorney.
 - Click ADD to save the details of the power of attorney to the account record.
- One-Time Mailing Address Add a one-time mailing address if required. Enter the fields including Street, Zip Code, Jurisdiction, City, County, and Attention To (if required).

o Fleet Details:

- Contact Name Populates from the customer level and can be changed.
- Primary Email Populates from the customer level and can be changed.

- Secondary Email Provide the secondary email address if required.
- Primary Phone Populates from the customer level and can be changed.
- Cell Phone No. Enter the cell phone number if available.
- Fax No. Enter the fax number if required.
- FEID Populates from the customer level and cannot be changed.
- Suffix Populates from the customer level and cannot be changed.
- ORION Customer Number Populates from the customer level and cannot be changed.
- USDOT Populates from the customer level and cannot be changed.
- Change Vehicle USDOT/FEID checkbox Only enabled in Update Fleet Details of Renewals.
- Fleet Type There are two types of fleets available, all of which are allowed on the same account.
 - For Hire
 - Private.
- Commodity Class The values in the Commodity Class drop-down populate after selecting the fleet type.
 - The following is the list of acceptable Commodity Classes for each fleet type:

Fleet Type		Commodity Class
FOR	For Hire	All, EXEMTP, Household Goods (HG)
PVT	Private	All

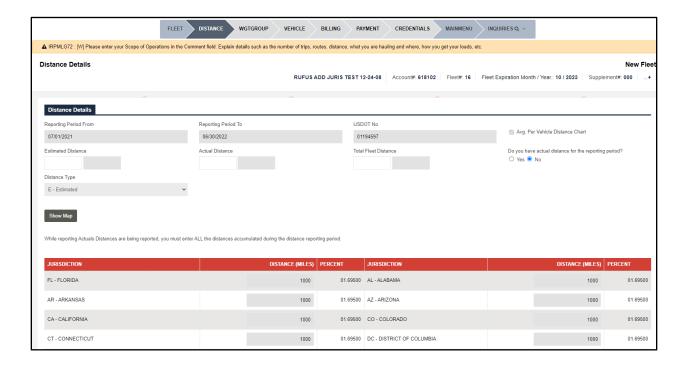
- Effective Date The Effective Date defaults to the first day of the current month and cannot be changed.
- Expiration Date Auto-populates to the same expiration month and year as the current fleet.

- Change Address on USDOT Stores the value of a changed address on USDOT. Only valid for the supplement where it is added.
- First Operated Date Will default to the same date as the effective date of the fleet and cannot be changed. This date is used for informational purposes only.
- Wyoming Indicator Select this checkbox if the Intrastate Authority for Wyoming applies for a carrier.
- Use IFTA Distance This checkbox is disabled and indicates that IFTA distance will be used as the basis for the distance on the Distance screen.
- Mobile Notification- This checkbox is disabled.
- Proof of Insurance
 - Policy Number Stores the Fleet Insurance policy number.
 - Insurance Policy Type Stores the Fleet Insurance policy type in a drop-down menu.
 - Any Own Insurance
 - Any With Lease
 - Scheduled Own Insurance
 - Scheduled With Lease
 - Insurance Policy Issue Date Stores insurance policy issue date.
 - Insurance Policy Expiration Date Stores insurance policy expiration date.
 - Insurance Policy Cancellation Date Stores insurance policy cancellation date.
- Comments The user clicks the plus (+) or minus (-) icon to expand/Collapse this section and has the ability to add free-form comments in this area. After adding text to the comments box, the user must click ADD/UPDATE to save the comment in the fleet record.
 - Click ADD/UPDATE COMMENT to save the comment to the account record.

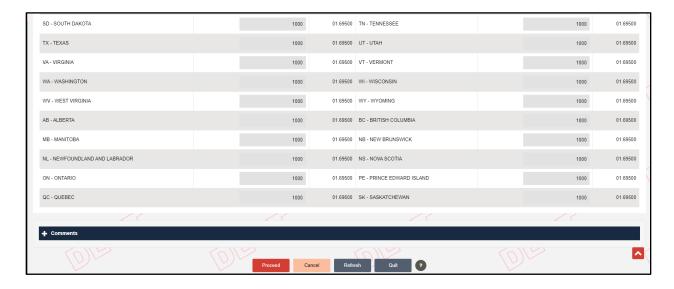
- Click CLEAR COMMENT to clear the comments entered in the Comment text box.
- After the user enters the fleet information, click PROCEED to execute the edits
 and display the validation screen. The user should verify the fleet information and
 click PROCEED from the command line at the bottom of the screen to save the
 Fleet information. The "Distance Details" screen will be displayed next.

1.3.1.1.2 Add IRP Jurisdiction Distance

 The navigation tabs at the top of the screen will indicate that the user is now at the "Distance" screen of the New Fleet supplement.



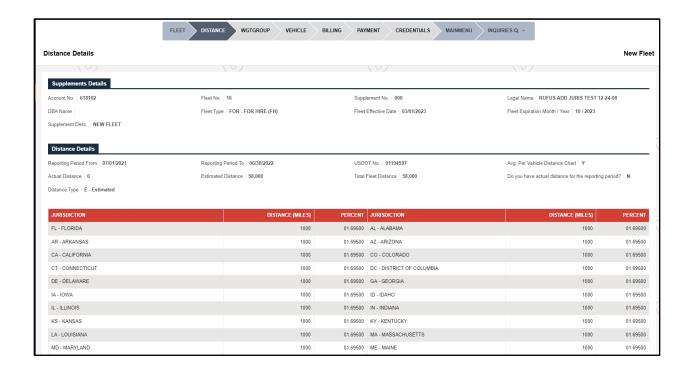


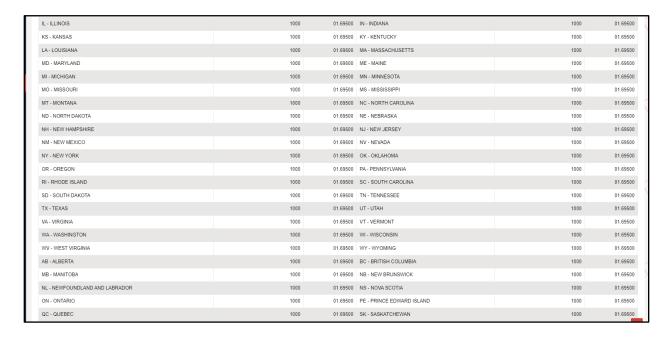


• The Account Name, Account #, Fleet #, Fleet Expiration Month and Year will populate from the Fleet screen. In the Distance Details section, the Reporting Period From/To fields are auto populated and based on the Fleet Effective Date. The USDOT is auto populated from the fleet level. The Avg. per Vehicle Distance Chart checkbox is selected by default with the Distance Type populated with "E" (Estimated) and the Distance Type field is protected. All IRP jurisdictions will be displayed with the mileage defaulted to estimated mileage figures for each jurisdiction. The estimated mileage figures are obtained from the Avg. per

- Vehicle Distance Chart. Enter your scope of business in the comment field, select Add/Update Comment, then select PROCEED to continue processing.
- In some cases, the registrant will provide the actual distance for a new fleet. If the carrier provides actual distance, the user can enter this information by:
 - Select the "Yes" radio button next to the question "Do you have actual distance for the reporting period?"
 - The Distance field for each jurisdiction will be enabled (available for data entry) and the Distance Type will change to "A" (Actual).
 - Select the box "We certify that the actual distance submitted is accurate".
 - After the user enters the Actual Mileage figures, adds their scope of business, selects the button Add/Update Comment, and then selects PROCEED, the system will ensure a carrier has included all the jurisdictions necessary to create a path to the base jurisdiction. If the system cannot find a contiguous path for all jurisdictions specified, an error message will be displayed. If an error is returned, verify the jurisdictions and mileage figures. If correct, select QUIT and contact FLHSMV for assistance in processing. If incorrect, make corrections, then select PROCEED.
- The system will calculate the Total distance fields (Estimated Distance or Actual Distance, and Total Fleet Distance) and automatically populate them. If the user enters the distance figures in the Total distance fields (Estimated Distance or Actual Distance and Total Fleet Distance), the system will compare the calculated totals to the "user entered" totals. If the totals do not match the distances entered by the user, the system will display an error message.
- After all the distance information is entered, and the Scope of Business entered in the comment field, click PROCEED on the command line at the bottom of the screen. The system will check for any missing information and calculate the percentage of distance travelled for each jurisdiction. This information will be displayed on the verification screen along with the rest of the jurisdiction information. If there are any changes required, the user can click BACK to make the necessary changes and continue processing.

 Once the distance information has been entered and verified, click PROCEED and the Fleet Weight Group Detail screen will be displayed.

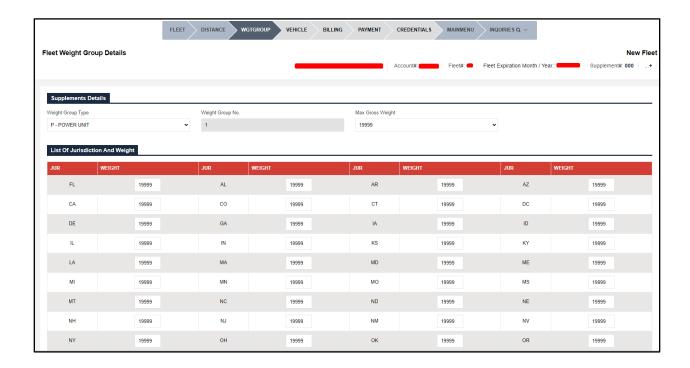


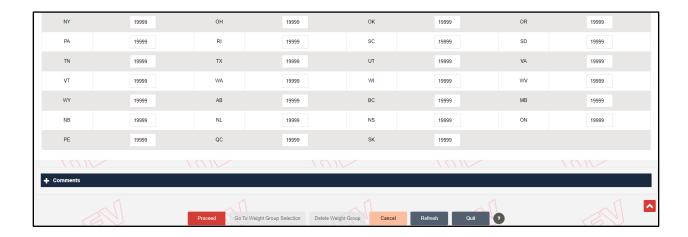




1.3.1.1.3 Add IRP Weight Group

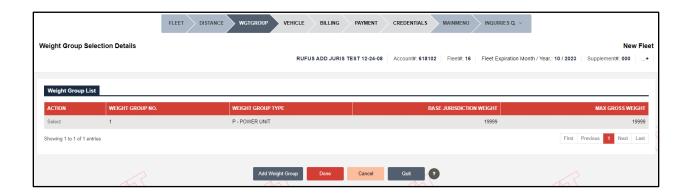
- The navigation tabs at the top of the screen will indicate that the user is now at the "Weight Group Details" step in the supplement.
- The Weight Group Selection screen for new fleet allows the user to perform the following actions:





- Add a new weight group to the fleet. To enter a weight group for the fleet, do the following:
 - FL has two weight group types Power Unit and Bus.
 - Power Unit The maximum gross weight for the power unit is 80,000 pounds.
 - Bus The maximum gross weight for the bus is 80,000 pounds.
 - Select the maximum gross weight for the weight group from the drop-down. If the required weigh group is not displayed in the dropdown, the user can select the "Other" option from the Max Gross Weight drop-down and enter the desired maximum gross weight.
 - If any of the jurisdictions have a different weight, enter the weight for that jurisdiction in the weight box next to the corresponding jurisdiction.
 - Click PROCEED on the command line to populate the weight for the remaining jurisdictions and the verification screen will display. If a weight is outside the 10% variance, a warning message will be displayed in the message area at the top of the verification screen. To explain the variance, a comment must be entered.
 - The system will check to ensure the weight for each jurisdiction does not exceed the maximum weight allowed in the specific

- jurisdiction. If it does, the system will automatically set the weight to the maximum allowed and will display a warning message in the message area at the top of the verification screen.
- If any of the weights need to be changed, click BACK and the system will display the Jurisdiction weights for changes.
- If you need to View/update a weight group previously created, select the weight group to process, by selecting the SELECT link next to the weight group number.
- Update the weights required and click PROCEED to go to the verification screen.
- From the validation screen, click PROCEED to save the changes.

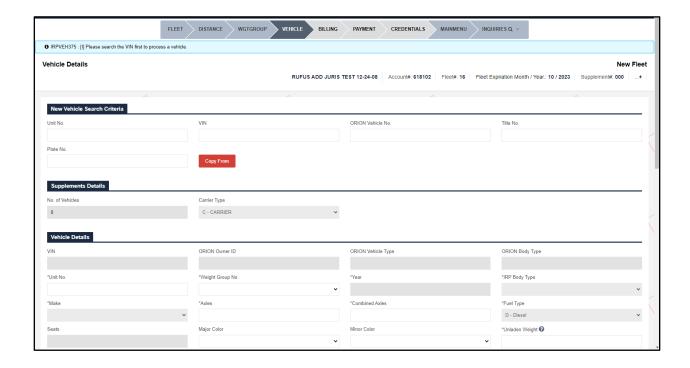


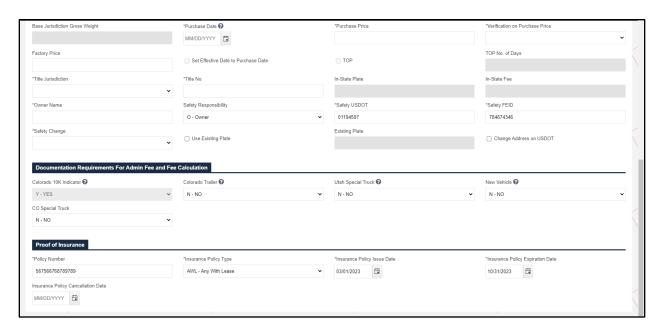
 If no changes are required, click DONE from the command line at the bottom of the screen and the Vehicle Processing screen will display.

1.3.1.1.4 Add Vehicle

- The Vehicle Detail screen will gather the information for each vehicle added to the fleet. Mandatory fields are indicated by a red asterisk "*".
- At the top of the Vehicle Detail screen, there is a feature allowing the user to find an existing vehicle in Orion.
 - Enter the VIN and click Copy From. The system will search for the information in Orion and will populate the vehicle information fields on the

Vehicle Detail screen. If the vehicle is not found, select cancel and contact the FLHSMV office for assistance.







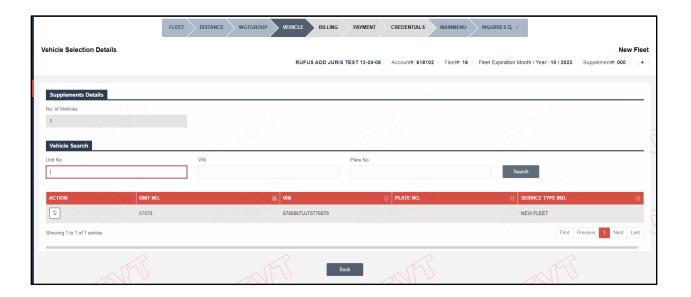
- If the vehicle match exists in the system, some information will be populated either from the ORION lookup or from previous information entered in FLHSMV.
 The following fields are available for vehicle information:
 - Vehicle Details:
 - VIN Entered by the User and confirmed using ORION upon search and cannot be changed.
 - ORION Owner ID Auto filled by the system based on information returned from the ORION system.
 - ORION Vehicle Type Auto filled by system based on information returned from the ORION system.
 - ORION Body Type Auto filled by system based on information returned from the ORION system.
 - Unit No Company identifier for the vehicle.
 - Weight Group No The drop-down lists the valid/available weight group number(s) and associated max gross weight for the fleet. If the user needs to add an additional weight group, select the WGT GROUP tab at the top of the screen (Navigation tabs) and the Weight Group Selection screen will display. When the weight groups have been completed, the system will return to the Vehicle Detail screen.
 - Year Auto filled by the system based on information returned from the ORION system.
 - IRP Body Type Auto filled by the system based on information returned from the ORION system.
 - Make Auto filled by the system based on information returned from the ORION system.

- Axles Auto filled by the system based on information returned from the ORION system, or you can add if not available in ORION.
- Combined Axles The user must data enter the value which must be greater than or equal to the vehicle axles.
- Fuel Type Auto filled by the system based on information returned from the ORION system.
- Seats Auto filled by the system based on information returned from the ORION system, can be changed if required or not returned from ORION.
- Major and Minor Color Auto filled by the system based on information returned from the ORION system, can be changed if required.
- Unladen Weight Auto filled by the system based on information returned from the ORION system, can be changed if required.
- Base Jurisdiction Gross Weight Is populated based on the weight group selected and is in disabled mode.
- Purchase Date Auto filled by the system based on information returned from the ORION system.
- Purchase Price Auto filled by the system based on information returned from the ORION system.
- Verification on Purchase Price The user can select one of two options, Y-Yes or N-No.
- Factory Price The factory price of the vehicle is required information for the IRP fee computation. If a registrant does not provide the factory price, the system will try to retrieve the factory price from the factory price table.
- Set Effective Date to Purchase Date This field is disabled for external users.
- TOP This checkbox is disabled for external users.
- Title Jurisdiction The user can select one from the drop-down list.

- Title No. Populated from ORION if available and user can change if required.
- In-State Plate Populated from the ORION and cannot be changed.
- In-State Fee Populated from ORION after proceeding if available.
- Owner Name Populated from ORION and cannot be changed.
- Safety Responsibility The user can select one of two options, L-Leased or O-Owner.
- Safety USDOT USDOT responsible for safety prepopulates with the values from the fleet if available. Safety DOT information can be entered if not returned from the fleet or if the Safety DOT is different from the fleet DOT information.
- Safety FEID FEID associated with the USDOT responsible for safety – prepopulates with the values from the fleet if available.
 Safety FEID information can be entered if not returned from the fleet, or if the safety FEID information is different from the fleet FEID.
- Safety Change The user must select if the vehicle responsible for safety is to change during the registration period. Select "N" if Safety DOT information will not change and "Y" if safety DOT information will change during the registration period.
- Use Existing Plate In some rare occasions, an existing IRP plate may be used when adding a vehicle. The user should check the checkbox indicator and the plate number will display if data is present in FLHSMV or the user can enter the plate in the Existing Plate field.
- Change address on USDOT Allows the user to change the address for the USDOT for this transaction for the credential printing.
- Documentation Requirements

- The Documentation Requirements for Admin Fees and Fee Calculations consist of several indicators that must be set to calculate fees correctly. They are as follows:
 - Colorado Trailer indicator For vehicles traveling to Colorado - If it is a straight truck pulling a trailer and the empty weight of the truck is less than 16,000 pounds, the carrier must indicate a "Y". The system will be defaulted to 'N'.
 - Colorado 10K indicator Defaulted to 'Y' and can be changed.
 - The fee structure for CO is a two-tier schedule calculated according to the total national distance travelled by each power unit.
 - If the vehicle travels 10,000 miles or less nationally,
 the user will enter an 'N' in the space provided.
 - If the vehicle travels over 10,000 miles, the default "Y"
 will use the over-10,000 miles scheduled.
 - Utah Special Truck indicator For vehicles traveling to Utah If the truck type is a cement pump, well boring unit, or crane,
 the user will check the Utah special truck flag. The system
 will default this field to 'N'.
 - New Vehicle If the vehicle is new, a copy of the manufacturer's certificate of origin is required to have the fee calculation used in the new vehicle fees table. The system will be defaulted to 'N'.
 - Co Special Truck This field is being used for CO Fee calculation. The system will be defaulted to 'N'. If the vehicle is a Mobile Mixing Concrete Truck, Trash Compacting Truck, or Concrete Pumping Truck, then this flag should be selected as Y by the user.

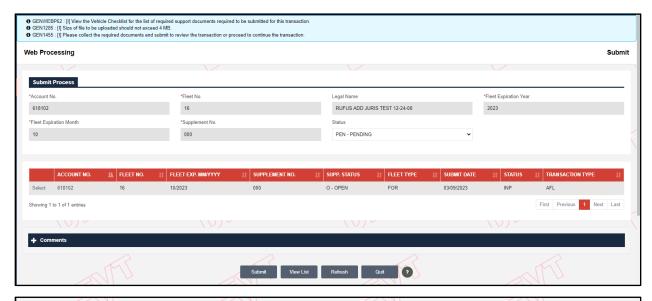
- Proof of Insurance consists of the information related to vehicle insurance and the values of fields are auto populated from the fleet level also user can update its value.
 - Policy Number
 - Insurance Policy Type
 - Insurance Policy Issue Date
 - Insurance Policy Expiration Date
 - Insurance Policy Cancellation Date
- Comments Use the plus (+) or minus (-) icon to expand and close this section and add free-form comments in this area. Click ADD/UPDATE COMMENT to apply comments to the record.
- After you have entered the information, click PROCEED on the command line and the system will perform edits to ensure that you have entered all the mandatory fields and that they are correct to the extent possible. The validation screen will display.
- Click PROCEED to save the vehicle information. A new Vehicle Detail screen will
 display empty fields for adding another vehicle if required.

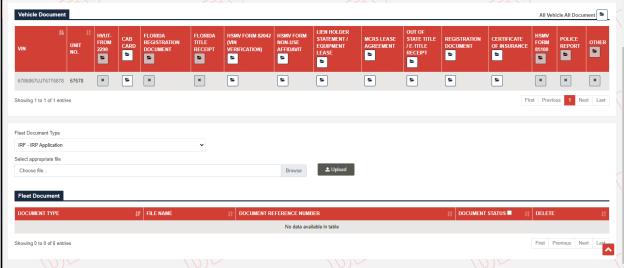


- If some of the information needs to be updated after the vehicle has been stored in the system:
 - Click VEHICLE LIST on the command line and a selection list of vehicles added in this supplement will display.
 - Click the "Select" link to the left of the unit number in the selection list and the vehicle details will display.
 - Update the vehicle information as required and click PROCEED.
 - To delete the vehicle from the supplement click CANCEL VEHICLE on the command line.
- When vehicle updates are complete, click PROCEED and the verification screen will display.
- Confirm the information and then click PROCEED from the verification screen and the "Vehicle Details" screen will be displayed.
- When you have entered all the vehicles correctly into the system, click DONE and this will display the "Web Submit" screen.

1.3.1.1.5 Web Processing – Submit

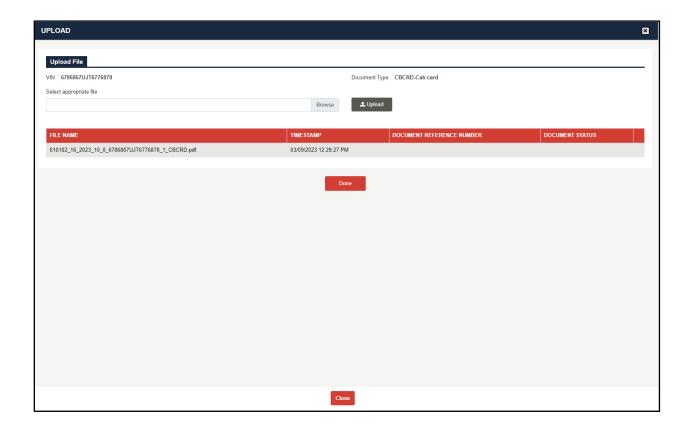
The system navigates to the Web Processing – Submit screen. The user must provide the required documents on this screen and submit them to the internal review queue for approval.





Perform the following steps to submit the documents.

• From beneath the Vehicle Document section, click the folder icon for a given document (for example, Cab Card).



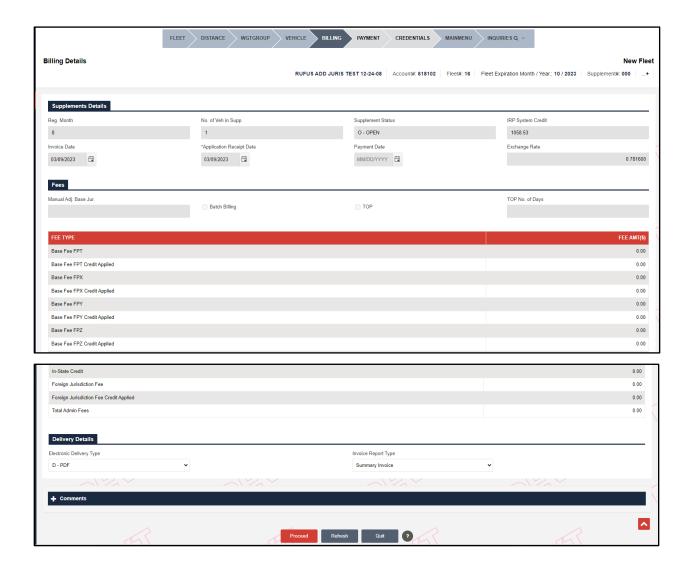
- A new pop-up window will be displayed allowing the user to browse and select the document from their local computer. After selecting the document, click Upload. The system will display the uploaded document in the grid underneath. Users can delete the uploaded document and reupload it, if required, by clicking the Delete icon from the grid.
- Click Done after uploading the documents to return to the Web Processing
 Submit screen.
- Continue this process until all the required vehicle documents are uploaded.



- For fleet-level documents, select the preferred document from the Fleet
 Document Type drop-down list. Click Browse to select a document from your
 system and click Upload. The uploaded document will display in the grid
 underneath. Users can click the Delete icon on the far right of the grid to delete
 and upload the same or corrected document, if required.
- Continue the process until all required fleet documentation is uploaded.
- Once all the vehicle and fleet-level documents are uploaded, click Submit from the command line.
- Once the documents are submitted, an internal user will review the submitted documents. Once the internal user has approved the documents and invoiced the transaction, the external user will receive a notification by email that the transaction is available for payment. The external user can continue the supplement from the customer dashboard or by navigating to the IRP menu tile labeled Other and selecting Work in Progress.

1.3.1.1.6 Billing Process

 Once the documents are approved, the user can continue the supplement from the Billing process. The following screen will display.

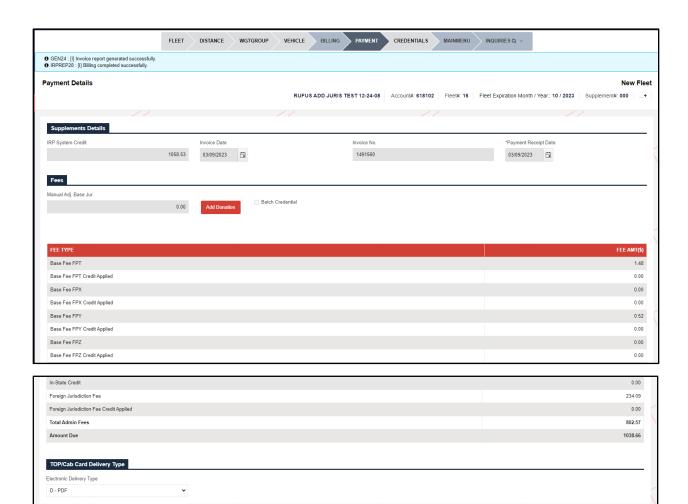


 Review the fee details on the billing screen. Click Proceed to move to the Payment screen.

1.3.1.1.7 Payment Details

The next step in the transaction is to process the payment.

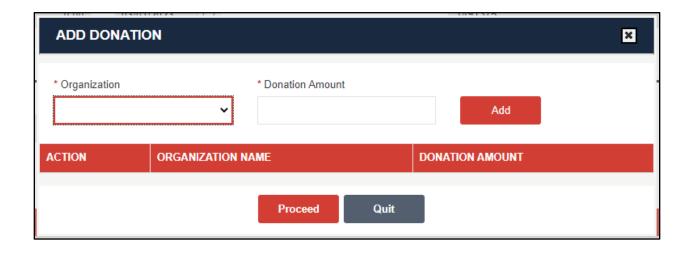
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 Add Donation – Click Add Donation button, and a pop-up window will open. The pop-up contains the field mentioned below:

Proceed Refresh Quit ? View Invoice Report

- Organization List of organizations.
- Donation Amount The user can enter the amount for donation.
- Add Click Add and the selected organization and its amount will be added to the grid.
- Proceed Click Proceed and the changes will be reflected in the total amount of the invoice.
- Quit Click Quit and the pop-up window will close without making any changes to the invoice.



Click Proceed from the command line to continue with the payment.

1.3.2 Work In Progress

When a user initiates a supplement and quits it midway, the Work In Progress functionality allows them to resume the supplement at a later time. This functionality also retains all the information the user entered at the time of processing the supplement for the first time.

To continue processing a supplement:

- From the left side of the screen Select Menu item "Services" "IRP" and then "Work In Progress" from the OTHER menu tile.
- Enter the required search fields:
 - For Authorized Agent: The Account No. field is not prepopulated or disabled.
 - o For External Users:
 - Account No. will be prepopulated and disabled.
- Click PROCEED to display a list of available supplements.
- If only one supplement exists, the system will automatically navigate to the supplement details screen.

- If multiple supplements exist, a list of supplements will be displayed, and the user can select the desired supplement to continue.
- A user cannot resume a supplement if its account/fleet status is Locked or Suspended.



1.3.3 Supplement Functions

The various supplement transactions can be accessed by clicking a link within the associated menu tile on the IRP Site Map main menu screen. For example, the Renew Fleet supplement is located within the Fleet menu tile, while Add Vehicle supplement is located within the Vehicle menu tile. Supplements like Replace Plate are in the Vehicle Credential menu tile.

You must click the desired supplement option and then a supplement search screen will appear. At the supplement search screen, the user must enter appropriate inputs and proceed with the supplement function.

Supplement Effective Date

- Renewals can be done up to 90 days in advance of the fleet expiration date.
- The supplement effective date of the renewal is the same as the fleet effective date.

1.3.3.1 Renewals Function

- The IRP Renewal process involves the following steps.
 - The fleet information/operations must be verified.

- The fleet distance must be entered.
- Vehicles must be processed including add (after reinstatement), amend, and delete.
- FL and foreign jurisdiction fees must be computed.
- Payment is recorded.
- Credentials are issued.

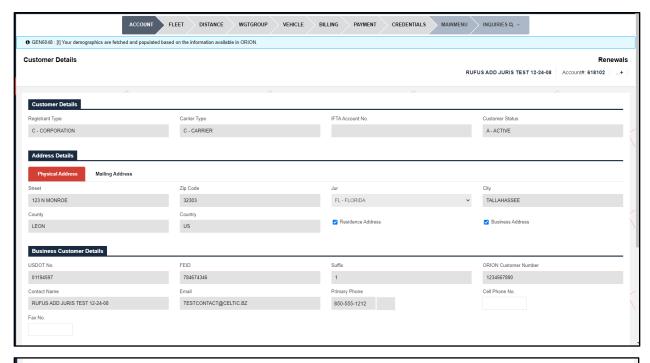


To begin the renewal, the user must perform the following steps.

- From the left side of the screen Select SERVICES IRP, then RENEW FLEET option from the FLEET menu tile at the IRP application level (Site Map).
 - For Authorized Agent: The Account No. field will need to be entered as it is not prepopulated.
 - o For External Users: Enter the following search parameters:
 - Account No. The Account No. is prepopulated and disabled.
 - Fleet No.
 - Fleet Expiration Year
 - If the fleet number is not entered, a selection list of the available fleets will be displayed, if there are more than one fleet.
- Click PROCEED to display the Account screen.

1.3.3.1.1 Update IRP Account

 Verify the account information. If corrections need to be made, select Quit from the available options at the bottom of the screen and contact FLHSMV for assistance.

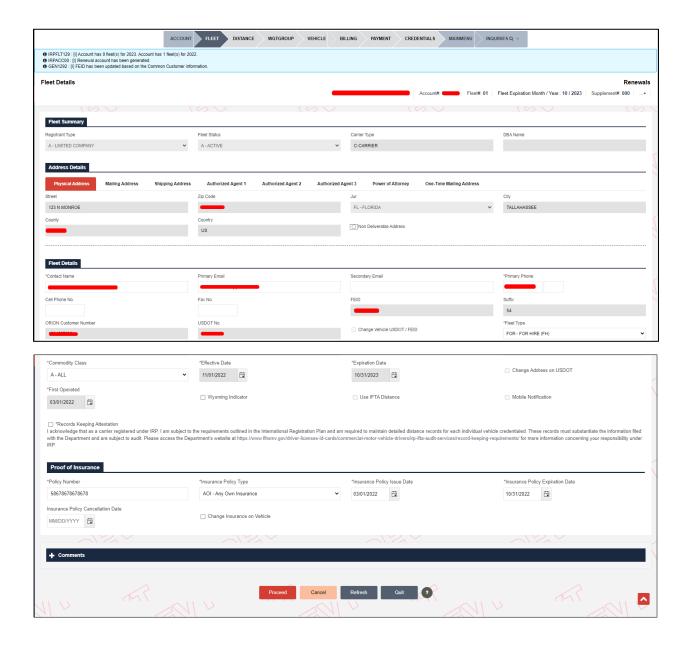




- After reviewing the account information, click PROCEED to display the Account Verification screen.
- Click PROCEED at the verification screen to update the account information and proceed to the Fleet Detail screen.

1.3.3.1.2 Update Fleet

 The registrant can update certain fleet information during renewals such as contact information, mailing address, and fleet type/commodity class, if needed.



- The fleet information will populate with the information from the previous year.
 Legal name and business address will be populated with the most current information from the customer record.
- The following information will default based on the renewal period (12 months) and cannot be changed.
 - Fleet Effective Date
 - Will default to the effective date for the next year's registration period.

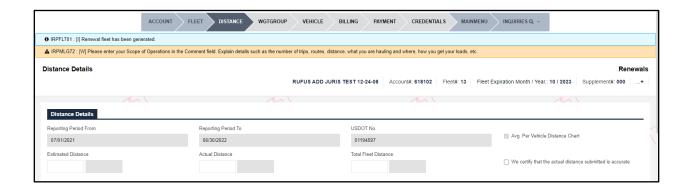
- Fleet Expiration Date
 - Will default to the expiration date for the next year's registration period.
- First Operated Date
 - Will default from the previous year.
- Updates for the Fleet Screen:
 - From the Fleet Detail screen:
 - Review the fleet information.
 - Update the values, as necessary.
- The "Use IFTA Distance" checkbox is defaulted to unchecked. If the account has an IFTA account, check the "Use IFTA Distance" checkbox and the system will populate the distance (mileage) on the Distance Details page. If the account has more than one fleet, do not check the "Use IFTA Distance" checkbox. The user will need to enter the distance information for each fleet manually.
- The user needs to check the Records Keeping Attestation before proceeding.
- Click PROCEED to display the Fleet Verification screen.
- Click PROCEED again to update the fleet information in the database and proceed to the Distance Detail screen.

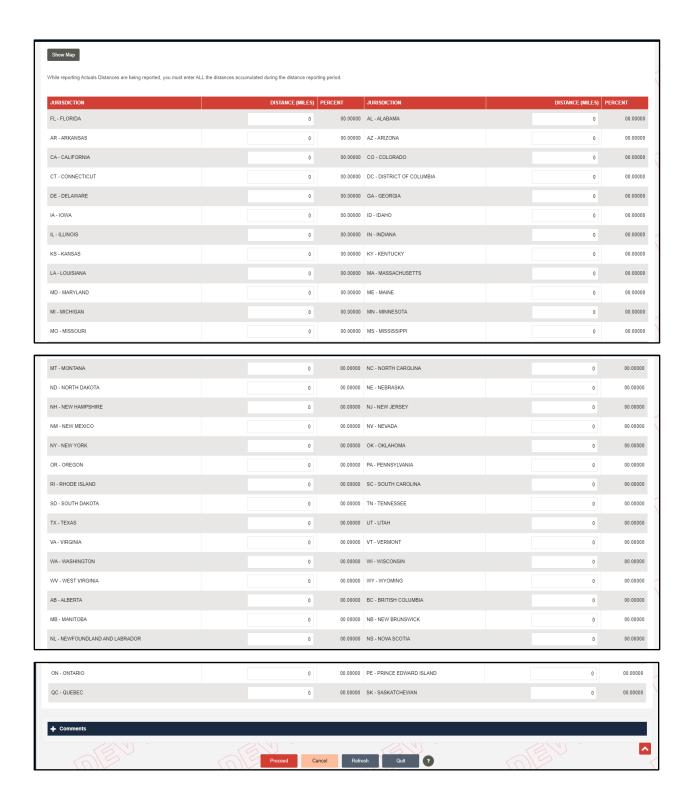
1.3.3.1.3 Jurisdiction Distance

- At fleet renewal time the Distance Details screen will display all the jurisdictions.

 The distance type will default to Actual for the following conditions:
 - IFTA distance exists for the reporting period.
 - Carrier had actual distance in any IRP Jurisdiction in the previous registration period.
 - If the carrier reported an estimated distance in the previous year, but according to IRP plan rules, the carrier does not qualify for a second year of estimated mileage.

- If the 'Use IFTA Distance' checkbox on the fleet screen was checked and the
 account only has one power unit fleet, the IFTA distance will be pre-populated
 with the mileage reported Type set to 'A'. The distance fields are available for the
 user to make changes if needed.
- The Comment section must be used to add a comment regarding the carrier's scope of operations.
- When the user has entered all the jurisdiction information:
 - Enter the totals for Total Estimated Distance or Total Actual Distance, and Total Distance, if required.
 - If the actual distance is entered, check the "We certify that the actual distance submitted is accurate" checkbox.
 - Click PROCEED on the command line and the system will:
 - Perform edits including verifying contiguous jurisdictions.
 - Calculate percentages and populate estimated distance.
 - Calculate the Total Estimated Distance or Total Actual Distance.
 - Display the verification screen.

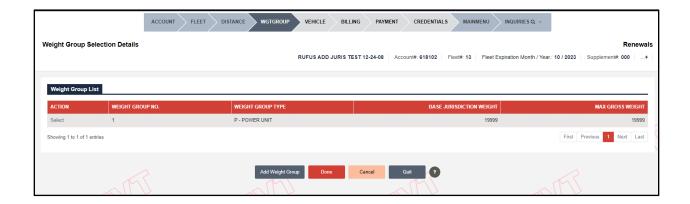




 If the distance is correct, click PROCEED to display the Weight Group Selection screen.

1.3.3.1.4 Weight Group

The previously added weight group(s) from the new fleet flow will be displayed in a grid in the Weight Group Selection details page. You can add more weight groups according to your requirement or select any weight group from the grid to make changes.



The Weight Group Selection screen for fleet renewal allows the user to perform the following actions:

- View/update weight for any existing weight group.
 - Select the weight group to process, by selecting the SELECT link next to the weight group number.
 - Update the weights required and click PROCEED to go to the verification screen.
 - From the validation screen, click PROCEED to save the changes.
- Add a new weight group to the fleet.
 - Click ADD WEIGHT GROUP from the command line in the Weight Group Selection Details page.
 - Select the Weight Group Type from the drop-down list. FL has two weight group types: Power Unit, and Bus.
 - Power Unit The maximum gross weight for the power unit is 80,000 pounds.
 - Bus The maximum gross weight for the bus is 80,000 pounds.

- Select the maximum gross weight for the weight group from the dropdown list. If any of the jurisdictions have a different weight, enter the weight for that jurisdiction. If the required weight group is not listed in the drop-down, select the "Other" option from the Max Gross Weight dropdown and enter the desired maximum gross weight.
- Click PROCEED on the command line to populate the weight for the remaining jurisdictions and the verification screen will be displayed. If a weight is outside the 10% variance, a warning message will be displayed in the message area at the top of the verification screen. To explain the variance, a comment must be entered.
- The system will check to ensure the weight for each jurisdiction does not exceed the maximum weight allowed in the specific jurisdiction. If it does, the system will automatically set the weight to the maximum allowed and will display a warning message in the message area at the top of the verification screen.
- If any of the weights need to be changed, click BACK and the system will display the Jurisdiction weights for changes.
- If no changes are required, click PROCEED to return to the Weight Group Selection Details screen.
- Click DONE when you are finished with weight groups and the Vehicle Processing screen will display.

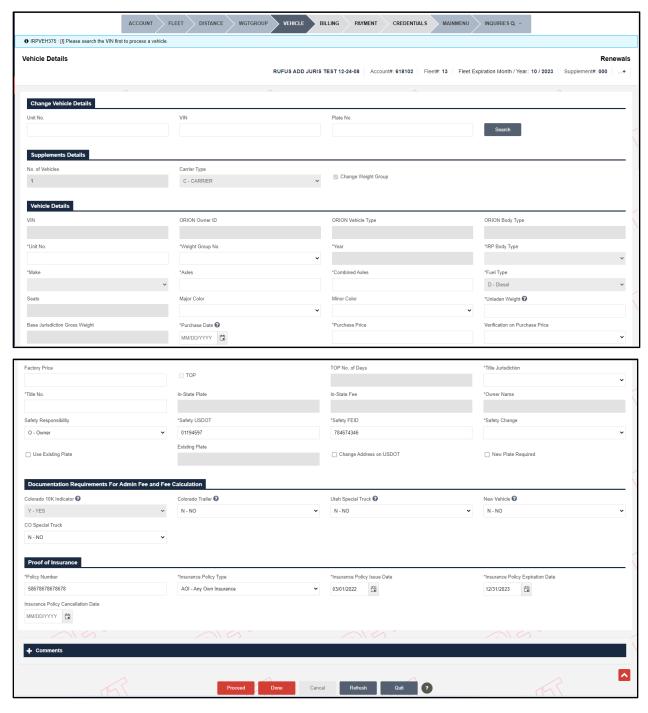
1.3.3.1.5 Process Vehicle

- Vehicle processing on a renewal provides the ability to perform the following vehicle functions.
- Update from the Previous Year
 - After the renewal is open and is not invoiced, supplement information can be automatically updated in the renewed fleet. Click UPDATE FROM THE PREVIOUS YEAR on the command line to pull forward changes then continue processing the renewal.

- If the renewal is invoiced (not paid), cancel the invoice first, and click UPDATE FROM THE PREVIOUS YEAR from the Vehicle Processing screen.
- If the renewal is paid, the user must create the supplement in the renewal year.
- The user can return to the account, fleet, distance, or weight group process by selecting the tab at the top of the screen at any time before invoicing.



- The user must execute the "UPDATE FROM PREVIOUS YEAR", if required, before adjustments to existing vehicles.
- If no changes are required to any vehicle:
 - Click DONE.
- To update vehicle information:
 - The user can select AMEND VEHICLE radio button and click PROCEED to display the Vehicle Detail screen.



- The user can select the vehicle to change by selecting either the Unit number, VIN, or plate number.
- After the user selects the vehicle, the existing vehicle information will be displayed.
- o The user should update the information as necessary for renewal.

- Once the information is changed, click PROCEED to perform edits. If the vehicle information passes the edits, the Vehicle Details Verification screen will be displayed.
- From the Verification screen, review the vehicle information and click
 PROCEED to save the changes to the vehicle.
- To delete a vehicle from the fleet:
 - The user can click DELETE VEHICLE and click PROCEED to display the Delete Vehicle screen. There is a list of all the active vehicles in the fleet that have not been updated during the renewal process.
 - To select a vehicle to delete, check the box next to the unit number you want to delete.
 - For each deleted vehicle the following information must be provided:
 - PLATE STATUS defaults to OTHER. Use dropdown to enter current plate status.
 - Delete/Inactive Date Defaults to renewal effective date and a date prior to the renewal date cannot be entered.
 - A comment can be added if necessary.
 - Once you have selected all the vehicles you want to delete, click
 PROCEED to display the verification screen.
 - Click PROCEED to save the information.
 - Click DONE after completing all deletions.
 - The Renewal Vehicle Processing screen will be displayed.
- To change/cancel information on vehicles that have already been processed during the renewal:
 - Click VEHICLE LIST to display a list of vehicles that have been changed or deleted.
- The Vehicle List screen will display a list of the vehicles that have been either added, changed, or deleted during the renewal.
- The user can do the following:
 - Click BACK to return to the Vehicle Processing screen.

- Select a vehicle from the list by clicking the "Select" link to the left of UNIT No.
 - This will display a screen depending on the SERVICE TYPE for the vehicle (add vehicle, amend vehicle, or delete vehicle).
 - When a user selects a vehicle, the vehicle information will display on the Vehicle Details screen.
- The user can do one of the following actions:
 - If the user deletes the vehicle from the renewal, the Vehicle Details screen will be protected and the only action you can take is to CANCEL the VEHICLE. This will undo the deletion and will add the vehicle back on the renewal.
 - If the vehicle was added or changed, from the vehicle screen the user can either make additional changes or cancel the action.
 - To make changes, update the information and click PROCEED. Click PROCEED again from the verification screen to save the changes.
 - To cancel an added vehicle from the renewal, click CANCEL
 VEHICLE to delete the vehicle from the renewal.
 - To cancel an amended vehicle from the renewal, click CANCEL VEHICLE and the vehicle is processed on the renewal as a no-change vehicle. The vehicle information for the renewal will be the same as the previous year.
- To update information on a previously deleted vehicle:
 - The user should click VEHICLE LIST from the options at the bottom of the screen. A list of previously processed vehicles will be displayed.
 - From the list select the previously deleted vehicle to be updated. Select CONFIRM CANCEL, then select OK from the pop-up message to continue. System returns to Vehicle Selection Details screen. Select BACK to return to Renewal Vehicle Processing.
 - Select Delete Vehicle option and enter the deletion with updated information. Select PROCEED to navigate to the verification screen.

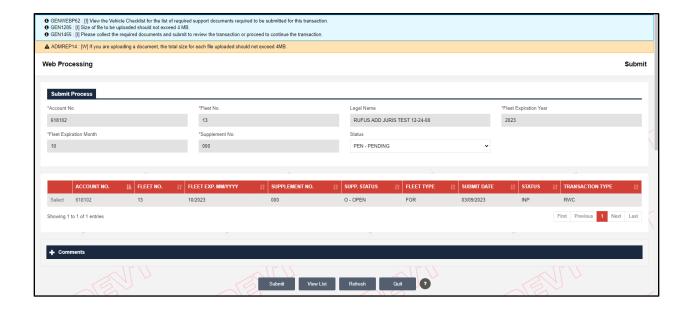
- From the verification screen, click PROCEED to save the changes to the deleted vehicles.
- To end the vehicle processing, the user clicks DONE from the Vehicle
 Processing screen. The system will display the Web Processing Submit screen.

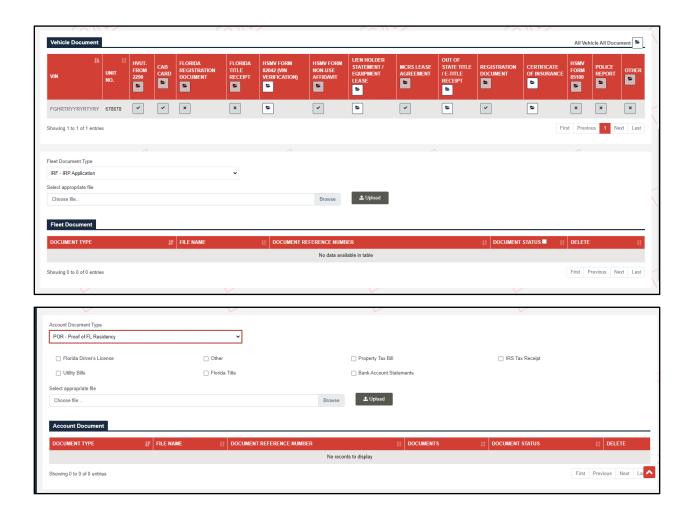
1.3.3.1.6 Add Vehicle

- The user can click ADD VEHICLE and click PROCEED to display the Add Vehicle screen.
- To Add a vehicle, Refer to section **Error! Reference source not found.**.

1.3.3.1.7 Web Processing – Submit

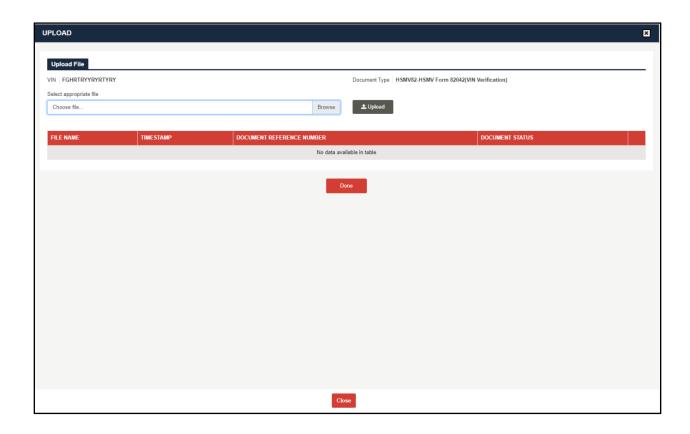
 The system navigates to the Web Processing – Submit screen. The user must provide the required documents on this screen and submit them to the internal review queue for approval.





Perform the following steps to submit the documents.

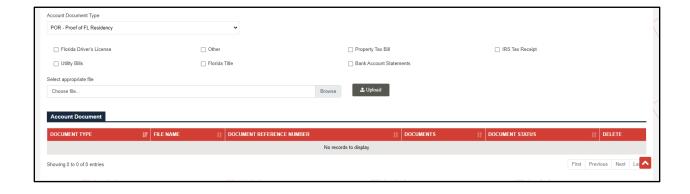
 From beneath the Vehicle Document section, click the folder icon for a given document (for example, Certificate of Insurance).



- A new pop-up window will be displayed allowing the user to browse and select the document from their local computer. After selecting the document, click Upload. The system will display the uploaded document in the grid underneath. Users can delete the uploaded document and reupload it, if required, by clicking the Delete icon from the grid.
- Click Done after uploading the documents to return to the Web Processing
 Submit screen.
- Upload all the required vehicle documents.



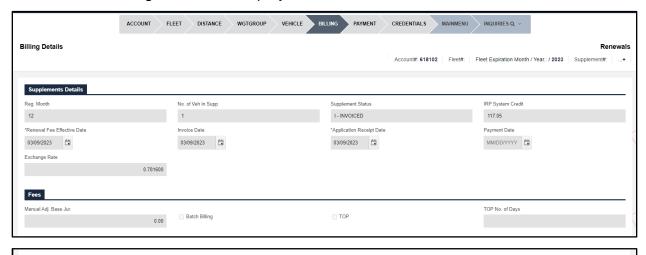
- For fleet-level documents, select the preferred document from the Fleet Document Type drop-down list. Click Browse to select a document from your system and click Upload. The uploaded document will display in the grid underneath. Users can click the Delete icon on the far right of the grid to delete and reupload the same document if required.
- Upload all the required Account documents.



- For Account-level documents, select the preferred document from the Account Document Type drop-down list. Click Browse to select a document from your system and click Upload. The uploaded document will display in the grid underneath. Users can click the Delete icon on the far right of the grid to delete and reupload the same document if required.
- Once all the vehicle, fleet, and account level documents are uploaded, click
 Submit from the command line.
- Once the documents are submitted, an internal user will review the submitted
 documents for approval. Once the internal user has approved and invoiced the
 transaction, the external user will be notified by email. The external user will then
 be able to continue the supplement via Customer Dashboard or Work in
 Progress and proceed with Payment.

1.3.3.1.8 Billing Process

 Once the documents are approved, the user can continue the supplement from the Billing Details screen via Customer Dashboard or Work in Progress option.
 The following screen will display:

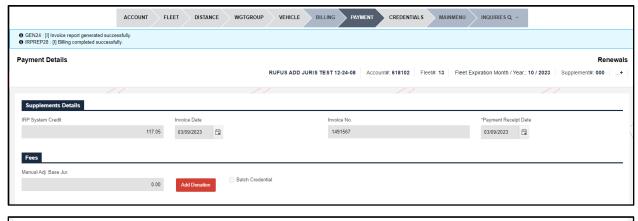




 Review the fee details on the billing screen. Click Proceed to move to the Payment screen.

1.3.3.1.9 Payment Details

The next step in the transaction is to process the payment.





• Click Proceed from the command line to complete the payment.

1.3.3.2 Audit Function

1.3.3.2.1 Payment Details

 If the audit record is already approved, the user can proceed to the payment from the Customer Dashboard or Work in Progress option.

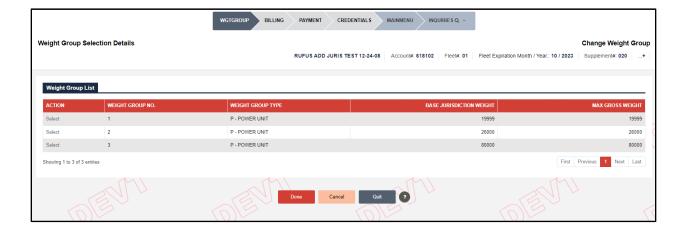
1.3.3.3 Change Weight Group

Perform the following steps to process a Change Weight Group supplement.

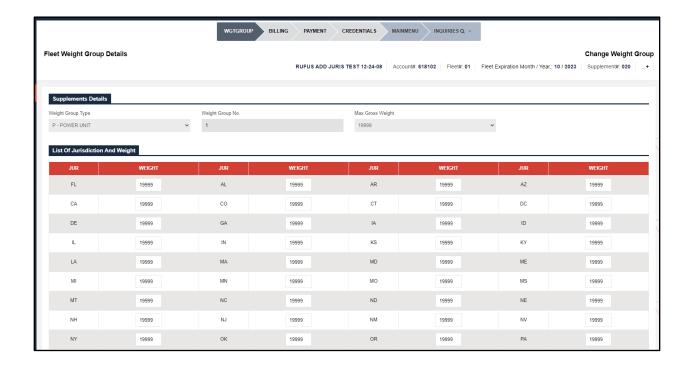
- Select SERVICES IRP from the menu option on the left side of the screen.
- From the IRP application-level menu, click the CHANGE WEIGHT GROUP link from the IRP Weight Group menu tile.

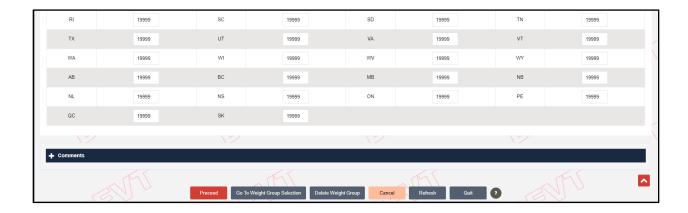


- On the Weight Group Search screen, perform the following steps:
 - For Authorized Agent: The Account No. field is not prepopulated or disabled.
 - For External Users: Enter the following search parameters.
 - Account No. The Account No. is prepopulated and disabled.
 - Fleet No.
 - Fleet Expiration Year
 - Supplement Effective Date The supplement's effective date defaults to the first day of the month and cannot be changed.
 - Click PROCEED from the command line on the screen to display the Weight Group Selection Details screen.



- The Weight Group Selection Details screen allows the following actions:
 - The user can select only one weight group per supplement to change.
 Select the weight group number you wish to change by clicking the
 "SELECT" link next to the weight group number.
 - The current weight group information will be displayed on the Fleet Weight Group Details screen.





- Change the weights for the jurisdiction(s).
- The system will run a check to ensure the maximum combined gross weight does not exceed the maximum weight allowed in a specific jurisdiction.
- The system will verify if the declared weight for all jurisdictions is within, or less than a 10% variance compared to the Base jurisdiction's weight. If the weights entered exceed the 10% variance, a message will be displayed. The system will provide a comment field to explain weights that exceed the 10% variance. If the registrant does not provide the necessary information, the supplement cannot proceed.
- Click PROCEED to display the verification screen.
- Click PROCEED from the verification screen to return to the Weight Group Selection Details screen.
- If after selecting a weight group you decide you do not want to change any weights, click GO TO WEIGHT GROUP SELECTION to return to the Weight Group Selection Details screen.
- When all the required changes are processed, click DONE to proceed. If supporting documents are required, the system will navigate to the Web Processing – Submit screen. Otherwise, the system will redirect to the Billing screen.

1.3.3.3.1 Web Processing – Submit

 After the vehicle and/or Change Weight Group is completed as desired, the Web Processing – Submit process begins. Refer to section 1.3.1.1.5 to get the details on submitting the required documents to the review queue.

1.3.3.3.2 Billing Process

• After this, the billing process starts. To get the details of the billing process please refer to Section 1.3.1.1.6.

1.3.3.3.3 Payment Details

 After this Payment details process starts. To get the details of the payment process, please refer to Section 1.3.1.1.7.

1.3.3.4 Add Vehicle

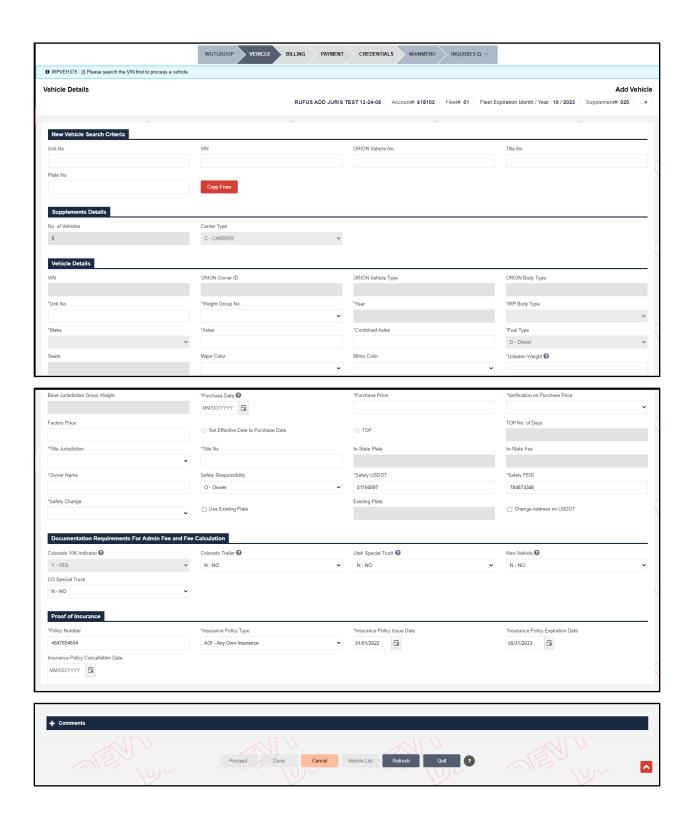
Perform the following steps to process an ADD VEHICLE supplement:

 From the IRP application-level menu, select ADD VEHICLE from the VEHICLE menu tile.



- On the Vehicle Search screen, perform the following steps:
 - For Authorized Agent: The Account No. field is not prepopulated or disabled.

- For External Users: Enter the following search parameters.
 - Account No. The Account No. is prepopulated and disabled.
 - Fleet No.
 - Fleet Expiration Year
 - Supplement Effective Date The supplement date defaults to the first day of the month of the processing date and cannot be changed.
- Click PROCEED to display the vehicle detail screen.
- The Vehicle Detail screen captures the information for each vehicle the user
 wants to add to the fleet and register into the FLHSMV system. At the top of the
 Vehicle Detail screen, there is a feature allowing the user to find an existing
 vehicle in the ORION database.
 - Enter the VIN and click COPY FROM. The system will search for the information and will populate the vehicle information fields on the Vehicle Detail screen.
 - Mandatory fields have a red asterisk "*" beside them. Complete/verify the mandatory fields. Refer to section 1.3.1.1.4



 Click PROCEED on the command line to navigate to the verification screen. Click PROCEED from the verification screen to save the vehicle

- information. The Vehicle Detail screen is displayed with empty fields to add another vehicle if required. Refer to the screen and paragraphs referenced above for details.
- If some of the vehicle information needs to be changed or vehicles need to be deleted after the vehicle has been stored in the system, perform the following steps:
- Click VEHICLE LIST on the command line and a selection list of vehicles will be displayed.
- Click the "Select" link to the left of the unit number in the selection list and the vehicle details will be displayed.
- Update the vehicle information as required and click PROCEED. Verify the information and click PROCEED to save the information.
- To delete the vehicle from the supplement, click CANCEL VEHICLE.
- When all vehicle updates are completed, click DONE and the Vehicle Details screen will be displayed.
- If you need to add a weight group for the IRP vehicles, select the WTGGROUP tab at the top of the screen to navigate to the Weight Group Detail screen.
- Click ADD WTG GROUP, select the weight, and click PROCEED. A
 verification screen will be displayed. Click PROCEED and the system
 displays the Weight Group Details screen. Select DONE and the Vehicle
 Details screen is displayed so the user can add the vehicle.
- When all the vehicles are entered correctly into the system, click DONE and the Web Processing-Submit screen will be displayed.

1.3.3.4.1 Web Processing - Submit

After the vehicle and/or weight group change is processed, the Web Processing
 Submit process begins. Refer to section 1.3.1.1.5 to get the details on submitting the required documents to the review queue.

1.3.3.4.2 Billing Process

 After this, the billing process starts. To get the details of the billing process please refer to Section 1.3.1.1.6.

1.3.3.4.3 Payment Details

 After this Payment details process starts. To get the details of the payment process please refer to Section 1.3.1.1.7.

1.3.3.5 Plate Transfer

FLHSMV provides the ability to add a new vehicle, delete an existing vehicle, and issue a new plate using the Plate Transfer supplement. The transfer vehicle must be in the same account and fleet.

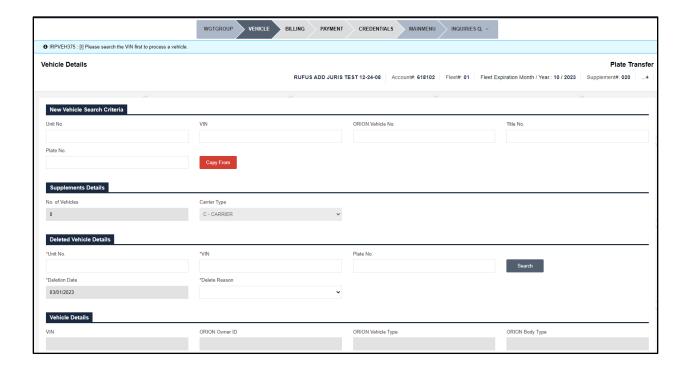
Perform the following steps to process a Plate Transfer supplement.

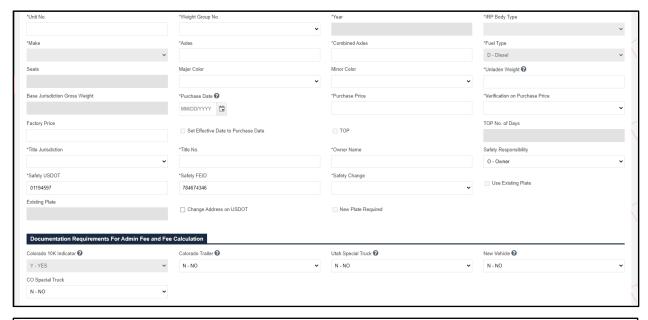
 From the IRP application-level menu, select Plate Transfer from the Vehicle menu tile.

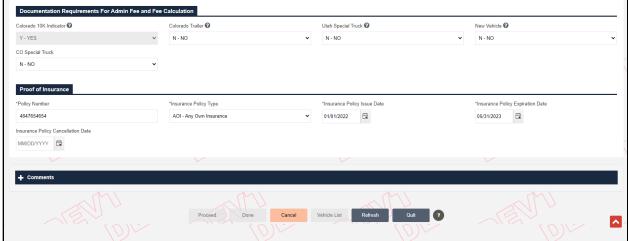


• On the Vehicle Supplement Search screen, perform the following steps:

- For Authorized Agent: The Account No. field is not prepopulated or disabled.
- o For External Users: Enter the following search parameters.
 - Account No. The Account No. is prepopulated and disabled.
 - Fleet No.
 - Fleet Expiration Year
 - Supplement Effective Date The supplement effective date is defaulted to the first date of the current month and cannot be changed. The credit will be calculated from the supplement's effective date.
- Click PROCEED and the Vehicle Details screen displays.
- The Vehicle Details screen allows the following actions:







- For IRP, to review or add a new weight group:
 - To view an existing weight group or add a weight group, select the WTGGROUP tab. New weight groups can be added. Existing weight groups can be viewed but cannot be changed.
 - Existing weight groups and their associated base jurisdiction and maximum gross weight will be displayed.
 - To view the detail per jurisdiction, click the "Select" link of the weight group number to be viewed.

- Click GO TO WEIGHT GROUP SELECTION to return to the list.
- To add a weight group, click ADD WEIGHT GROUP.
- Enter the information and click PROCEED to validate.
- Click PROCEED from the verification screen to save.
- To return to the Vehicle Details screen, click DONE.

To add a new vehicle

- The Vehicle Details screen will be displayed. The Vehicle Detail screen is used to enter the information for each replacement vehicle the user wants to add using an existing vehicle plate in the fleet.
- Enter the VIN and click COPY FROM. The system will search for the information and populate the vehicle information fields on the Vehicle Detail screen.
- The Vehicle Details screen captures all information about the new vehicle and some required information about the old vehicle.
- To enter the "Old" (Deleted Vehicle Details) vehicle information, perform the following:
 - The Unit number, VIN, and Plate No. fields contain the information for the vehicles currently registered to the account.
 - The user can select from the list (click inside one of the fields to display the list) or type either the Unit No., VIN, or Plate. Only one of the values should be entered.
 - Click SEARCH in this section to display the remaining information about the old vehicle.
 - DELETION DATE defaults to the supplement effective date.
 - Select the DELETE REASON from the drop-down list.
 - To enter the "NEW" vehicle information, perform the following:

- Enter the New vehicle information. Refer to Section 1.3.1.1.4 for the IRP vehicle detail screen.
 - After you have entered the information, click PROCEED on the command line. The system will perform edits to ensure that you have entered all the mandatory fields. If the entry has passed the edits, the verification screen will be displayed.
 - Click PROCEED on the verification screen to save the vehicle information. The Vehicle Detail screen will be displayed with empty fields for the user to enter another plate transfer if required.
 - If during processing of the supplement some of the vehicle information needs to be changed/updated or vehicles processed within the supplement need to be deleted, the following steps are to be followed:
 - Click VEHICLE LIST on the command line and a selection list of vehicles will be displayed.
 - Click any SELECT link to the left of the unit number in the selection list and the vehicle details will be displayed.
 - Update the vehicle information as required and click PROCEED.
 The verification screen will be displayed. Click PROCEED again to save the changes.
 - To delete the vehicle from the supplement, click CANCEL VEHICLE.
- When all vehicle updates are made, click PROCEED and the verification screen will be displayed. At the Verification screen, click PROCEED and the "VEHICLE DETAILS" screen will be displayed.
- When all the vehicles are entered correctly into the system, click DONE on the command line and the Web Processing Submit screen will be displayed.

1.3.3.5.1 Web Processing – Submit

After this, the Web Processing – Submit process begins. Refer to section
 1.3.1.1.5 to get details on submitting the required documents to the review queue.

1.3.3.5.2 Billing Process

• After this, the billing process starts. To get the details of the billing process please refer to Section 1.3.1.1.6.

1.3.3.5.3 Payment Details

 After this Payment details process starts. To get the details of the payment process please refer to Section 1.3.1.1.7.

1.3.3.6 Amend Vehicle - Weight Change

This supplement is performed when a vehicle needs to be amended and IRP fees are due based on the changes.

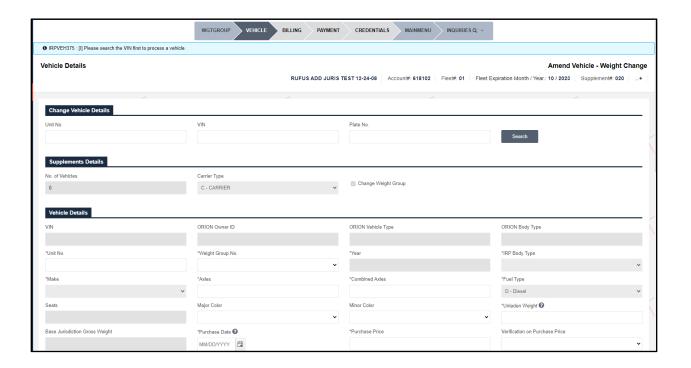
Perform the following steps to process an Amend Vehicle – Weight Change supplement:

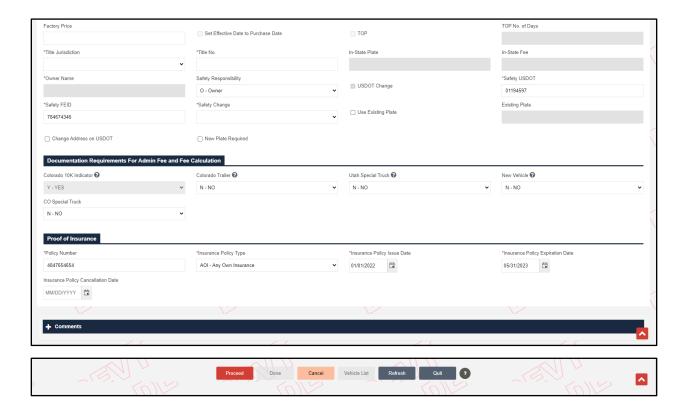
 From the IRP application-level menu, select AMEND VEHICLE - WEIGHT CHANGE from the VEHICLE menu tile.



- On the Vehicle Search screen, perform the following steps:
 - For Authorized Agent: The Account No. field is not prepopulated or disabled.

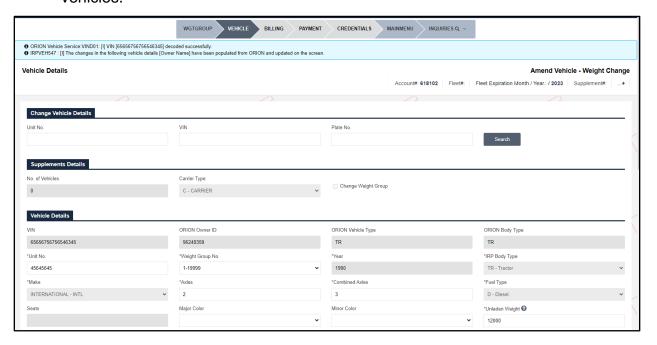
- o For External Users: Enter the following search parameters.
 - Account No. The Account No. is prepopulated and disabled.
 - Fleet No.
 - Fleet Expiration Year
 - Supplement Effective Date The supplement effective date is defaulted to the first date of the current month and cannot be changed.
- Click PROCEED to display the Amend Vehicle Weight Group Vehicle Details Screen.

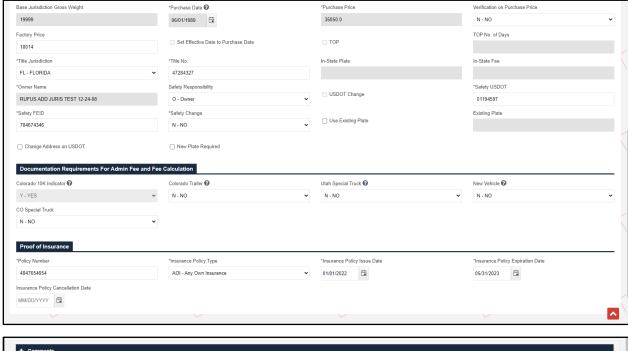




- The Amend Vehicle Details screen allows the following actions:
 - Select the WGTGROUP tab, review existing weight groups, or add a new weight group.
 - o To review, select the weight group number from the list.
 - Existing weight groups and their associated base jurisdiction and declared gross weight will be displayed.
 - Click GO TO WGT SELECTION to return to the list.
 - To add a weight group, click ADD WGT GRP.
 - Enter the information and click PROCEED to validate.
- Click PROCEED from the validation screen to save.
- Click DONE to return to the Vehicle Details screen.
- Select a vehicle to amend.

- Enter either Unit No., VIN, or Fleet No. in the CHANGE VEHICLE DETAILS section.
- Click SEARCH to populate the vehicle information in the VEHICLE DETAILS area.
- FLHSMV will populate the screen with the vehicle information from the system.
- Refer to Section 1.3.1.1.4 IRP Add Vehicle for detailed field information on IRP vehicles.

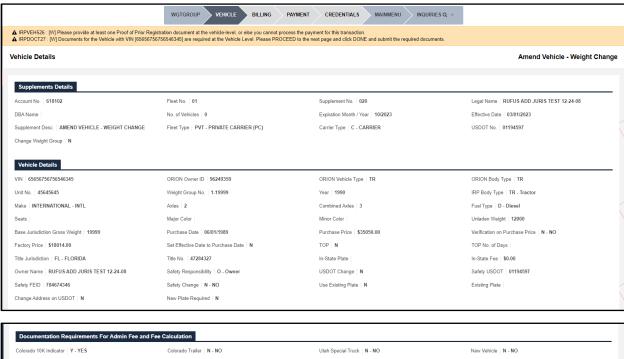






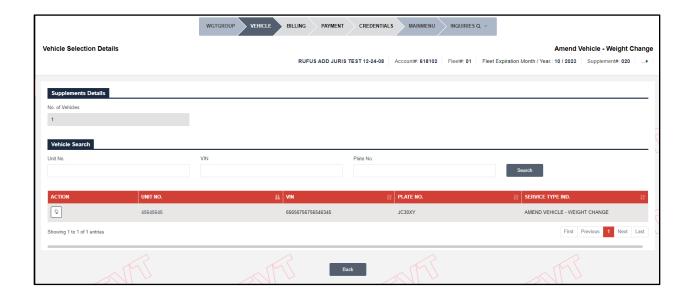
• To amend the vehicle:

- Update the Weight Group. Update additional information on the screen such as Safety USDOT, Safety FEID, Title Jurisdiction, or Proof of Insurance details, if required.
- Click PROCEED to execute edits and display the verification screen.

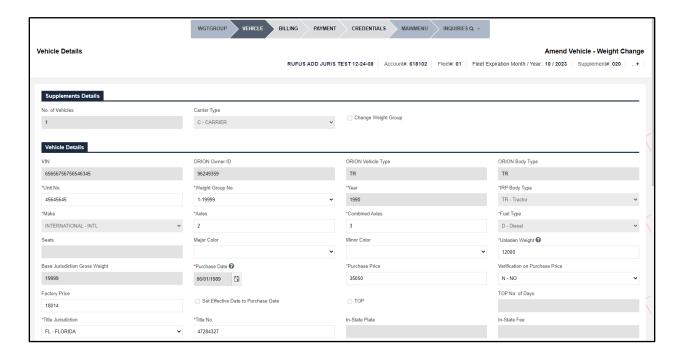


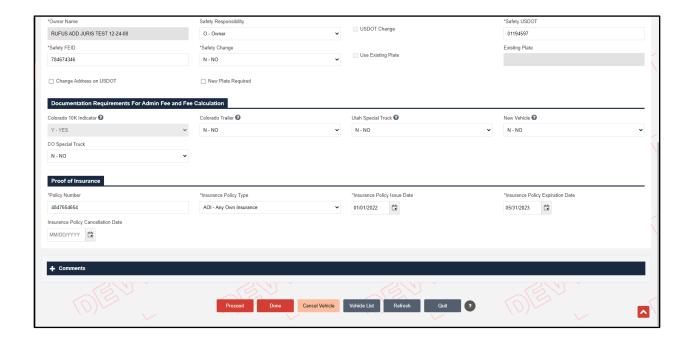


- Click PROCEED from the verification screen to save the vehicle information.
 - Follow the same procedure for additional vehicles requiring Weight Group changes.
 - If you need to update a vehicle previously updated in the same supplement, click VEHICLE LIST on the command line to display a vehicle selection list.



• Select the vehicle you need to update or review by clicking the "Select" link, enter the changes and select PROCEED. Verify changes and select PROCEED.





- If you need to delete a vehicle from the supplement, click VEHICLE LIST to
 display a vehicle selection list. Select the vehicle you need to cancel. Once the
 vehicle is displayed, you may click CANCEL VEHICLE on the command line to
 delete the vehicle from the supplement.
- When all the required changes are processed, click DONE to proceed further. If
 the required documents are outstanding or a comment is added, the system will
 navigate to the Web Processing Submit screen. Otherwise, the system will
 redirect to the Billing screen.

1.3.3.6.1 Web Processing – Submit

 After this, the Web Processing – Submit process begins. Refer to section 1.3.1.1.5 to get details on submitting the required documents to the review queue.

1.3.3.6.2 Billing Process

 After this, the billing process starts. To get the details of the billing process please refer to Section 1.3.1.1.6.

1.3.3.6.3 Payment Details

 After this Payment details process starts. To get the details of the payment process please refer to Section 1.3.1.1.7.

1.3.3.7 Change Cab Card

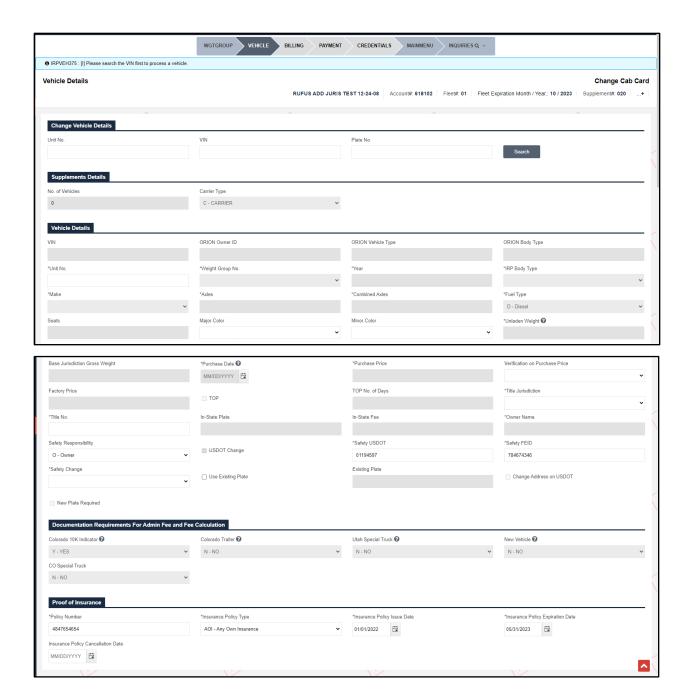
This supplement allows a user to correct cab card details that do not involve IRP fees. The supplement is used to update the following information:

- Unit No., Major Color, Minor Color, Title Jurisdiction, Title No., Safety Responsibility, Safety USDOT, Safety FEID, Safety Change indicator (yes/no), and Insurance information.
- Perform the following steps to process the Change Cab Card supplement:
- From the IRP application-level menu, select CHANGE CAB CARD from the Vehicle menu tile.



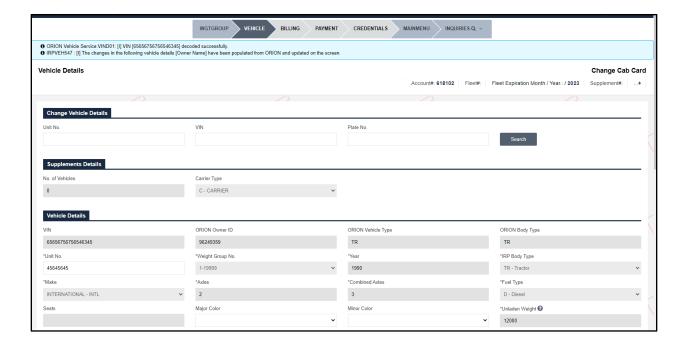
- On the search screen, perform the following steps:
 - For Authorized Agent: The Account No. field is not prepopulated or disabled.
 - For External Users: Enter the following search parameters.
 - Account No. The Account No. is prepopulated and disabled.

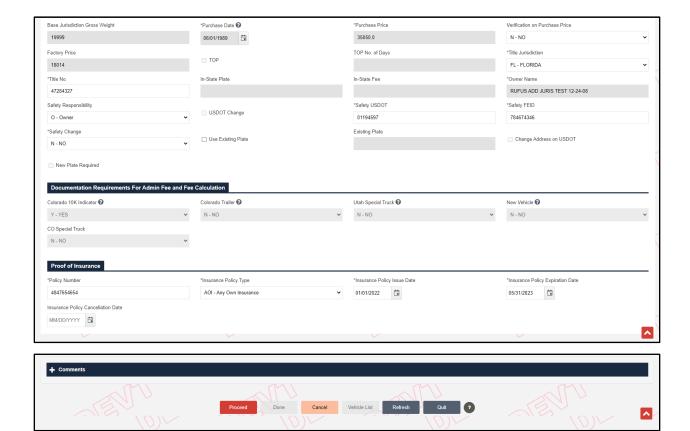
- Fleet No.
- Fleet Expiration Year
- Supplement Effective Date The supplement effective date is defaulted to the first date of the current month and cannot be changed.
- Click PROCEED to display the change cab card screen (see below).



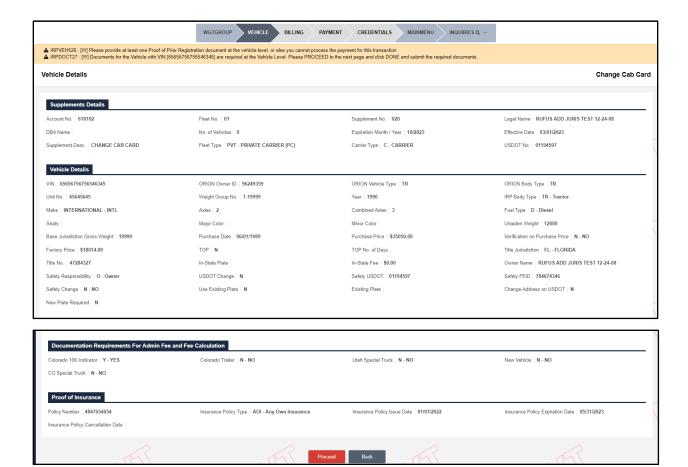


- Select a vehicle to correct the cab card.
 - Enter either Unit No., VIN, or Plate No. in the CHANGE VEHICLE DETAILS section.
- Click SEARCH to populate the vehicle information in the VEHICLE DETAILS area.

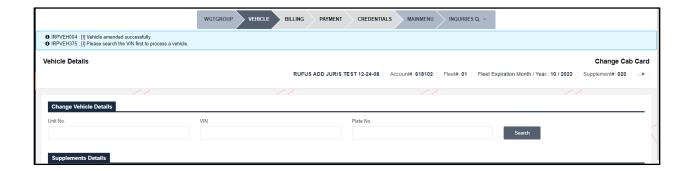




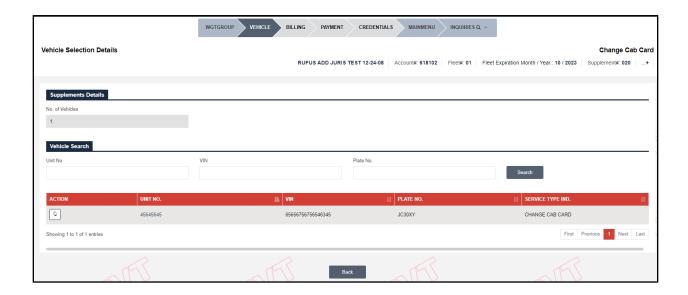
- FLHSMV will populate the screen with the vehicle information from the system.
 Once the vehicle information is populated on the screen, update the editable fields as required.
- Refer to Section <u>1.3.1.1.4</u> IRP Add Vehicle for detailed field information on IRP vehicles.
- Click PROCEED to execute edits and display the verification screen.



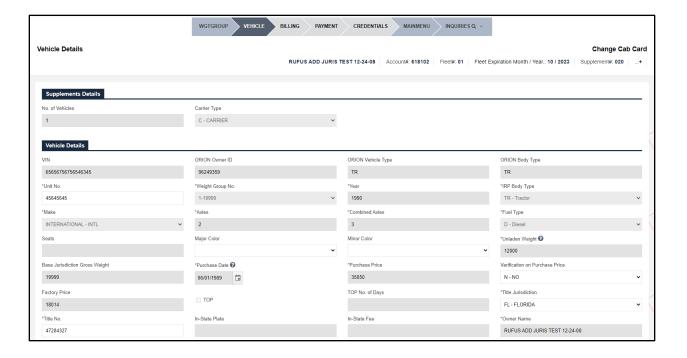
- Click PROCEED from the verification screen to save the vehicle information.
- Follow the same procedure for additional vehicles requiring cab card correction.

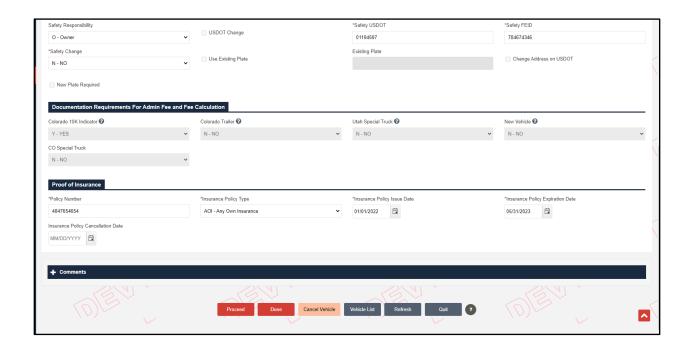


If you need to update a vehicle already processed within the same supplement,
 click VEHICLE LIST on the command line to display a vehicle selection list.



 Select the vehicle you need to update or review by clicking the "Select" link and proceed as before.





- If you need to delete the processing of a updated vehicle from the supplement, select VEHICLE LIST to display a vehicle selection list. Select the vehicle you need to cancel. Once the vehicle is displayed, you may click CANCEL VEHICLE on the command line to delete the vehicle from the supplement. This process only deletes the updates done to the vehicle in the supplement and does not delete the vehicle from the fleet.
- When all the required changes are processed, click DONE to proceed. If supporting documentation is required, the system will navigate to the Web Processing – Submit screen. If no documents are required, the system will redirect to the Billing screen.

1.3.3.7.1 Web Processing - Submit

 After this, the Web Processing – Submit process begins. Refer to section 1.3.1.1.5 to get details on submitting the required documents to the review queue.

1.3.3.7.2 Billing Process

 After this, the billing process starts. To get details of the billing process, refer to Section 1.3.1.1.6.

1.3.3.7.3 Payment Details

 After this Payment details process starts. To get the payment process details, refer to Section 1.3.1.1.7.

1.3.3.8 Replace Plate

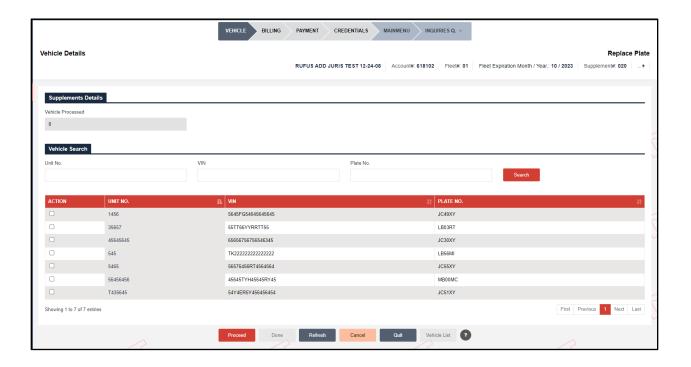
Perform the following steps to process a Replace Plate supplement:

 From the IRP application-level menu, select REPLACE PLATE from the Vehicle Credential menu tile.



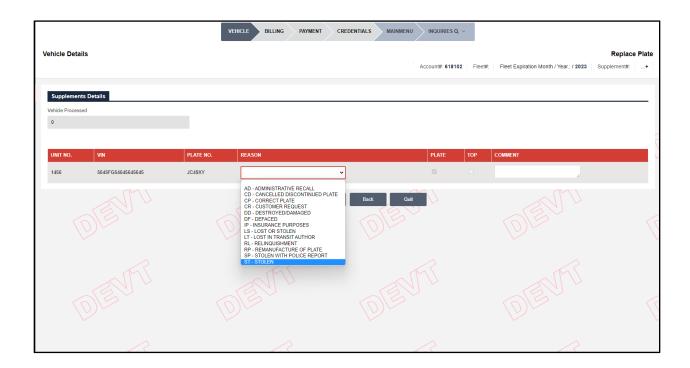
- On the search screen, perform the following steps:
 - For Authorized Agent: The Account No. field is not prepopulated or disabled.
 - o For External Users: Enter the following search parameters.
 - Account No. The Account No. is prepopulated and disabled.
 - Fleet No.
 - Fleet Expiration Year

- Supplement Effective Date The supplement effective date is defaulted to the first date of the current month and cannot be changed.
- Click PROCEED to display the Replace Plate Vehicle Selection Details screen.

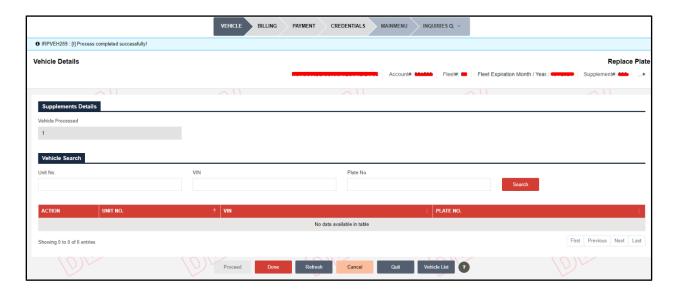


- Replace Plate Vehicle Details screen allows the following actions:
 - Indicate the vehicle(s) to receive a replacement plate by doing one of the following:
 - Click the check box next to the unit number for the vehicle.
 - For large fleets, the user may enter Unit No., VIN, or Plate number and click SEARCH. Once the vehicle information is found, it will display in the selection list.
 - Click PROCEED when you are finished to display a screen with the selected vehicles.
 - On the Replace Plate screen:

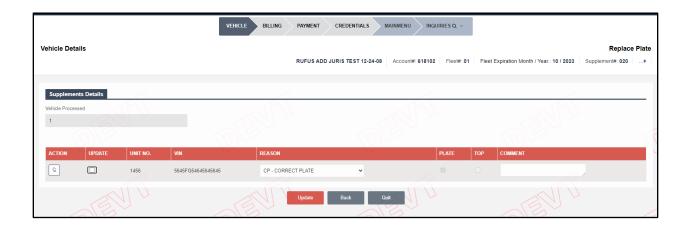
- Select a REASON from the available dropdown list, which include:
 - AD ADMINISTRATIVE RECALL
 - CD CANCELLED DISCONTINUED PLATE
 - CP CORRECT PLATE
 - CR CUSTOMER REQUEST
 - DD DESTROYED/DAMAGED
 - DF DEFACED
 - IP INSURANCE PURPOSES
 - LS LOST OR STOLEN
 - LT LOST IN TRANSIT AUTHOR
 - RL RELINQUISHMENT
 - RP REMANUFACTURE OF PLATE
 - SP STOLEN WITH POLICE REPORT
 - ST STOLEN
- Note: Depending on the type of reason selected, you will be directed to the submit page for document collection. (For example – STOLEN)
- The Plate checkbox will default to checked and cannot be changed.
- A comment box is available to add text if desired.
- The TOP checkbox is disabled.
- Click PROCEED to complete the process. You will return to the active list of vehicles in case you want to replace plates on additional vehicles.



- FLHSMV will display the list of active vehicles that have not been selected for replacement plates. From this screen the user can do the following:
- Select additional vehicles for replacement plates by clicking the check box next to the vehicle and clicking PROCEED.



 Select VEHICLE LIST to update or cancel a vehicle from the supplement and the list of vehicles processed in the supplement will be displayed.



- You can do the following from this screen:
 - o Click BACK to go back to the previous screen.
 - Update a vehicle(s)
 - Update the vehicle information. Update reason code and/or comment.
 - Check the Update check box.
 - Click UPDATE.

- Cancel a vehicle from the supplement.
 - Click the "SELECT" link to the left of the vehicle.
 - FLHSMV will display the vehicle detail screen.





- Click CANCEL VEHICLE at the bottom of the screen to remove the vehicle from the supplement or click BACK to go back to the previous screen.
- After you have completed the updates, the replace plate screen will once again display.
- When all Replace Plates are processed, click DONE to proceed. If supporting
 documents are required, the system will navigate to the Web Processing –
 Submit screen. Otherwise, the system will redirect to the Billing screen.

1.3.3.8.1 Web Processing – Submit

After this, the Web Processing – Submit process begins. Refer to section
 1.3.1.1.5 to get details on submitting the required documents to the review queue.

1.3.3.8.2 Billing Process

 After this, the billing process starts. To get the details of the billing process please refer to Section 1.3.1.1.6.

1.3.3.8.3 Payment Details

 After this Payment details process starts. To get the details of the payment process please refer to Section 1.3.1.1.7.

1.3.3.9 Replace Cab Card

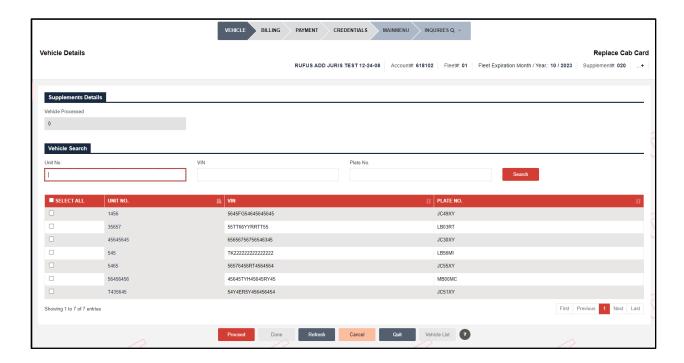
Perform the following steps to process a Replace Cab Card supplement:

 From the IRP application-level menu, select REPLACE CAB CARD from the Vehicle Credential menu tile.



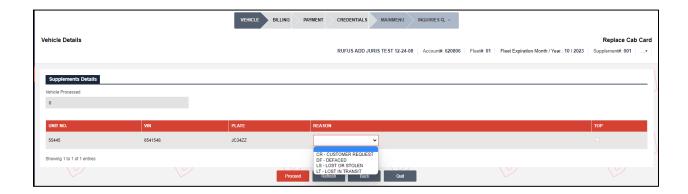
- On the Search screen, perform the following steps:
 - For Authorized Agent: The Account No. field is not prepopulated or disabled.
 - For External Users: Enter the following search parameters.
 - Account No. The Account No. is prepopulated and disabled.

- Fleet No.
- Fleet Expiration Year
- Supplement Effective Date The supplement effective date is defaulted to the first date of the current month and cannot be changed.
- Click PROCEED to display the Replace Cab Card Vehicle Selection Details screen.

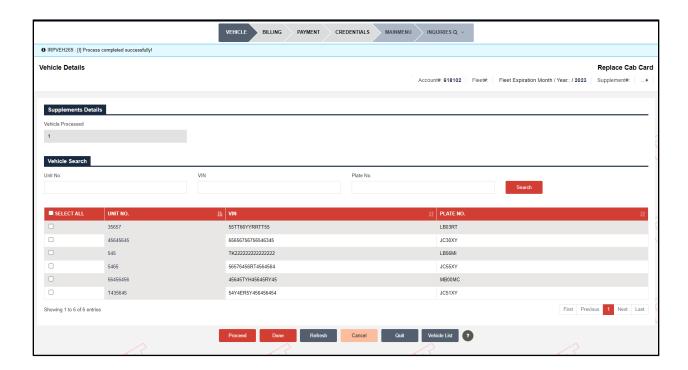


- Replace Cab Card Vehicle Details screen allows the following actions:
 - Indicate the vehicle(s) to receive a replacement cab card by doing one of the following:
 - Click the check box next to the unit number for the vehicle.
 - For large fleets, the user may enter Unit No., VIN, or Plate number and click SEARCH. Once the vehicle information is found it will display in the selection list. Click the check box next to the unit number for the vehicle.

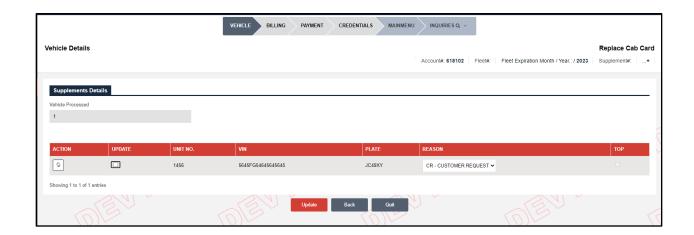
- Click PROCEED after selecting the vehicle(s) to receive the replace cab card.
- On the Replace Cab Card screen:
 - Select a REASON from the available dropdown list, which include:
 - CR CUSTOMER REQUEST
 - DF DEFACED
 - LS LOST OR STOLEN
 - LT LOST IN TRANSIT
 - A comment box is available to add text if desired.
- Click PROCEED to complete the process. You will return to the active list of vehicles in case you want to replace cab cards on additional vehicles.



- FLHSMV will display the list of active vehicles that have not been selected for replacement cab cards. From this screen the user can do the following:
- Click VEHICLE LIST to display a list of vehicles processed in this supplement.
 You can change the information on any vehicle or cancel the vehicle from the supplement.
- Select additional vehicles for replacement cab cards by selecting the check box next to the vehicle and clicking PROCEED.



 Click VEHICLE LIST to update or cancel a vehicle from the supplement and the list of vehicles processed in the supplement will be displayed.



- You can do the following from this screen:
- Click BACK to go back to the previous screen.
- Update a vehicle(s).

- Update the vehicle information. Use the drop down to change the reason code.
- Check the Update checkbox.
- Click UPDATE.
- Cancel a vehicle from the supplement.
 - o Click the "SELECT" link to the left of the vehicle.
 - FLHSMV will display the vehicle detail screen.





- Click CANCEL VEHICLE at the bottom of the screen to remove the vehicle from the supplement, click OK in the pop-up box to confirm the cancel, or click BACK to go back to the previous screen.
- After you have completed the updates/cancels, the replace cab card screen will once again display.

 When all the required changes are processed, click DONE to proceed to the Billing screen.

1.3.3.9.1 Billing Process

 After this, the billing process starts. To get details of the billing process, refer to Section 1.3.1.1.6.

1.3.3.9.2 Payment Details

 After this Payment details process starts. To get the payment process details, refer to Section 1.3.1.1.7.

1.3.3.10 Web Processing

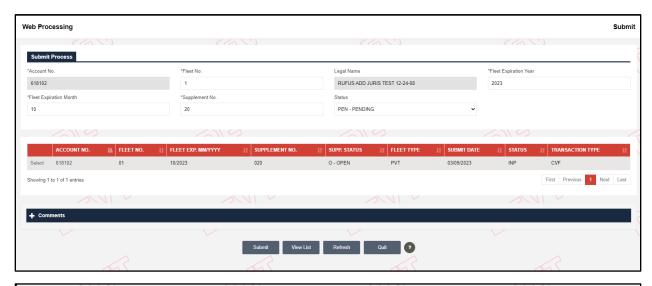
The FLHSMV system provides external users the ability to perform several supplements for submission to an internal review queue. Internal users at FLHSMV will then access these transactions for review, approval, and processing.

The limitations for Web Processing by External users include:

- Access to only their assigned account When processing a transaction, the account number will be auto-populated and protected on all FLHSMV screens.
- The Account/Fleet status must be Active.
- If the Account/Fleet status is Suspended, an External User has the ability only to make payments.
- Only one supplement in a Fleet can be opened at a time. A supplement must be
 in closed status before an external user can open another supplement in the
 same Fleet.
- When an external user is done adding vehicles, the system displays the Web Processing – Submit screen.

1.3.3.10.1 Web Submit Process

To submit the transaction to the internal review queue, the external user must perform the following steps:



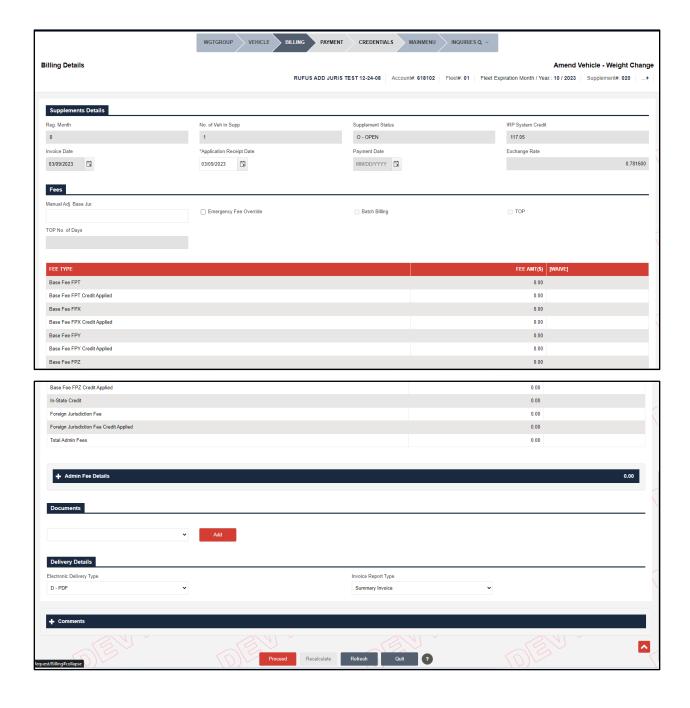


- Click Proceed from the Vehicle Details screen and the system will navigate to Web Processing – Submit screen.
- The Submit screen has the following required fields:
 - Account No.
 - Fleet No.
 - Legal Name
 - Fleet Expiration Year

- Fleet Expiration Month
- Supplement No.
- The status will default to Pending and cannot be changed.
- Click the "SELECT" link for the appropriate supplement to upload the necessary documents to support the transaction submitted.
- Use the Browse option to select a file to be uploaded and click the Upload button to ensure the file is attached to the transaction.
- External users must:
 - Upload one file at a time.
 - Ensure the file size is less than 4 MB.
- Select SUBMIT to have all the documents submitted for internal review.
- External users should ensure a valid email address exists on the fleet record to receive email notifications advising that the supplement is ready to be paid online or to receive alerts if additional action is required.
- NOTE: External Web users can only open supplements with a status of "Pending," "Action required," or "Approved." They will not be able to open any supplement with a status of "In Process."

1.3.3.10.2 Billing Process

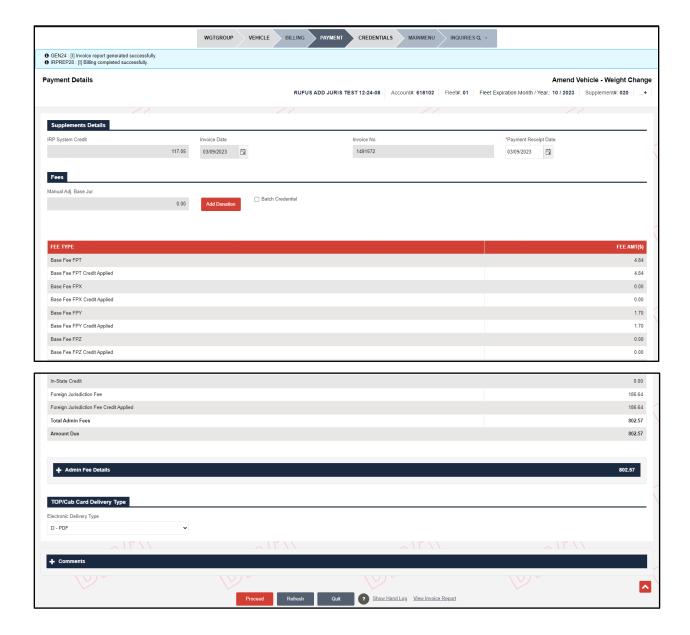
- After the external user submits the supplement for review, the internal user will
 review the documents. If approved the internal user will invoice the supplement.
 The supplement status will change from "OPEN" to "INVOICED".
- The external user will receive an email notifying them about the status of the supplement. If approved and invoiced, the external user can continue with payment. If additional documents are needed, the external user can upload the additional documents for review and approval.



1.3.3.10.3 Payment Details

The external user must perform the following steps to process the payment:

 Select "IRP" under Resume Service from the Customer Dashboard screen or Select "Work in Progress" from the Other menu tile under the IRP main menu. The user will navigate to the Payment Details screen to complete the payment process.



- The Cab Card Delivery Type field is set as PDF type.
- The screen will display the "View Invoice Report" link on the command line for the user to view the detailed invoice report.
- Click PROCEED from the command line on the Payment Details screen.

1.3.4 Inquiry Function

The system will provide the user with the capability to perform inquiries on IRP related information using the tree structure. The various inquiry options are available in the corresponding menu tile at the IRP application-level menu. Below is a list of available inquiries from the IRP application-level menu.

- From the Account menu tile:
 - Account Inquiry
- From the Fleet menu tile:
 - Fleet Inquiry
- From the Weight Group menu tile:
 - Weight Group Inquiry
 - Weight Group Supplement Base Inquiry
- From the Vehicle Inquiry menu tile:
 - Vehicle Inquiry
 - Vehicle Supplement Inquiry
- From the Additional Inquiries menu tile:
 - Supplement Inquiry
- From the Distance tile:
 - IRP Distance Inquiry

To perform any of the above inquiries refer section 1.3.4.1.

1.3.4.1 Fleet Inquiry

To generate an inquiry related to a specific account or fleet, the user will perform the following steps:

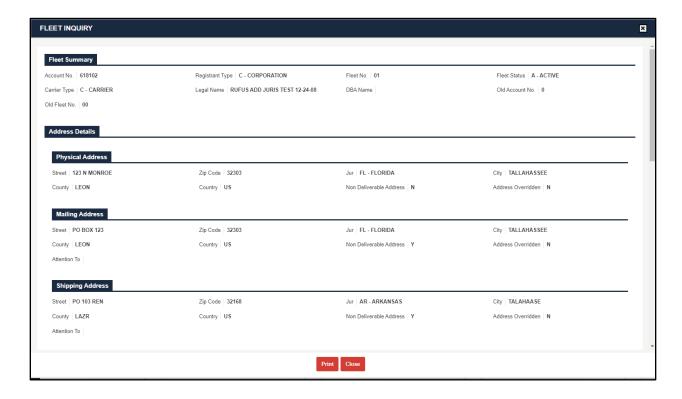
- From the IRP application-level menu, select FLEET INQUIRY from the FLEET menu tile.
- At a minimum, one search criteria must be entered.
 - For Authorized Agent: The Account No. field is not prepopulated or disabled.
 - o For External Users: Enter the following search parameters.
 - Account No. The Account No. is prepopulated and disabled.
 - Fleet No.
 - Fleet Expiration Year
 - FEID
 - USDOT No.
 - Legal name
 - DBA Name
 - ORION Customer Number
- Click PROCEED to display a list of records in the grid based on the search criteria entered.
- Paging is available on the screen. If more than one page of results is found, the buttons at the bottom right of the list will be enabled and allow the user to navigate by clicking the First, Previous, (Page Number), Next, or Last links.



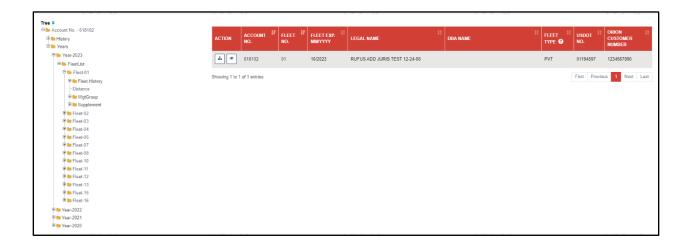
Click the VIEW link on the right to review the Fleet details.

- o A pop-up screen with the Fleet details is displayed.
- Click CLOSE to return to the search result screen or click PRINT on the view screen to print the fleet details.
- Click QUIT on the search result screen to close the Inquiry screen and return to the IRP Level menu.

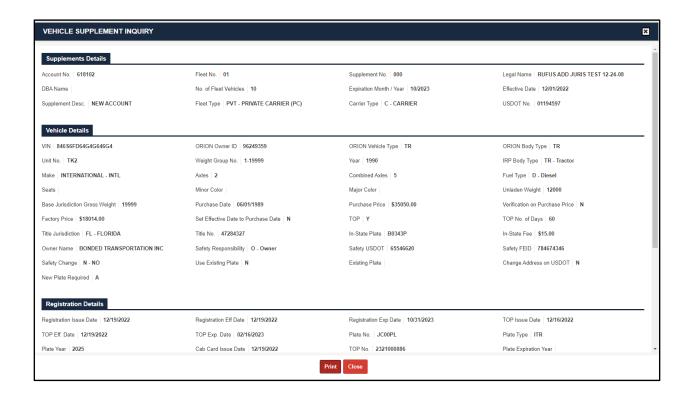




- To view the structure of the entire account, click the TREE link to the left of Account No. in the grid.
 - The account structure will appear on the left side of the result screen including all registration years, fleets, and supplements within the registration year.
 - If multiple fleets exist within a registration year, they will appear as a separate line under the Fleet List.



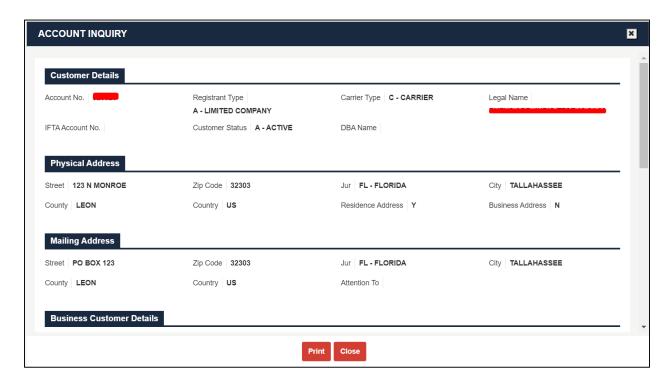
- Each level with a "+" can be expanded or if a "- "is displayed can be collapsed.
- The expansion of the Supplement will display all supplements that have taken place for the associated fleet within a given registration year.
- The expansion of the supplement will reveal the vehicles associated with the supplement.
- To view details at any level, select the link, and a detailed screen will be displayed. For the below example, the Vehicle link was accessed which displays detailed Vehicle information. Use the scroll bar to the right of the screen to view additional details for this supplement.



1.3.4.2 Account Inquiry

- From the IRP application-level menu, select ACCOUNT INQUIRY from the ACCOUNT menu tile.
- To perform the account inquiry, refer to section 1.3.4.1. for the detailed steps.



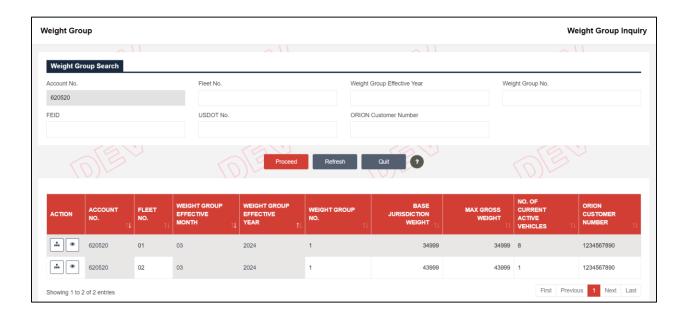


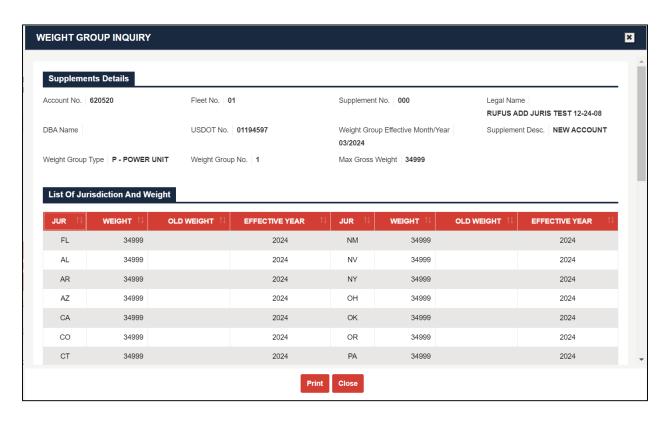
1.3.4.3 Weight Group Inquiry

To generate an inquiry related to a specific account, the user will perform the following steps:

• From the IRP application-level menu, select WEIGHT GROUP INQUIRY from the WEIGHT GROUP menu tile.

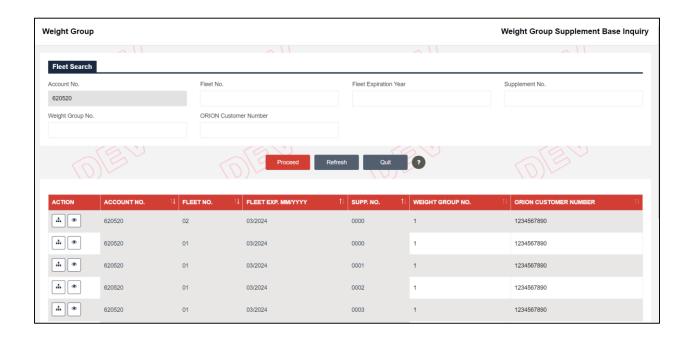
 To perform the weight group inquiry refer to section 1.3.4.1. for the detailed steps.

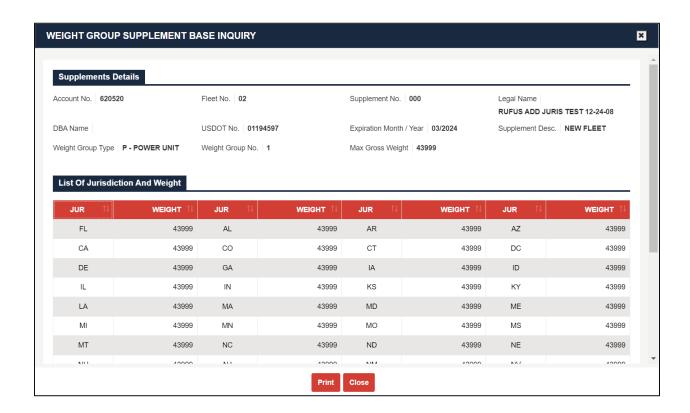




1.3.4.4 Weight Group Supplement Base Inquiry

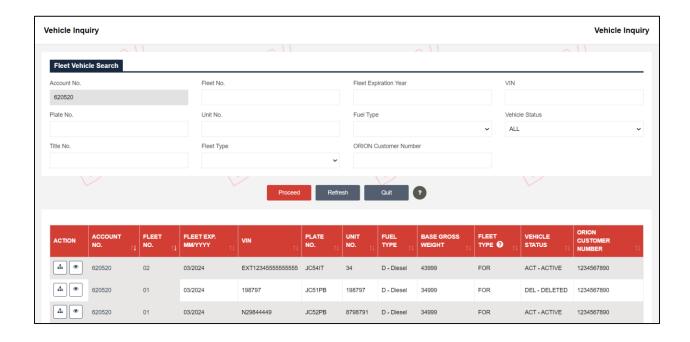
- From the IRP application-level menu, select WEIGHT GROUP SUPPLEMENT BASE INQUIRY from the WEIGHT GROUP menu tile.
- To perform the weight group supplement base inquiry refer to section 1.3.4.1. for the detailed steps.

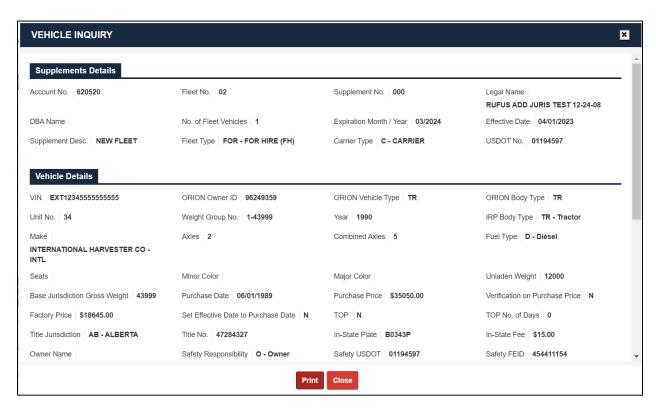




1.3.4.5 Vehicle Inquiry

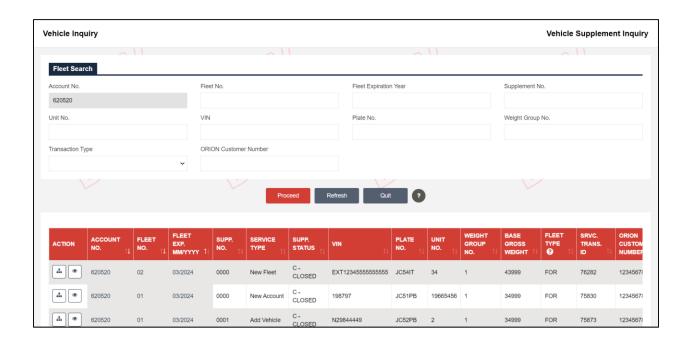
- From the IRP application-level menu, select VEHICLE INQUIRY from the VEHICLE INQUIRY menu tile.
- To perform the vehicle inquiry refer to section 1.3.4.1. for the detailed steps.

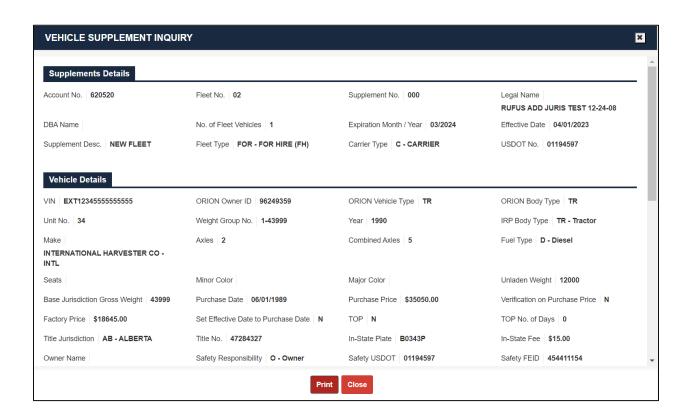




1.3.4.6 Vehicle Supplement Inquiry

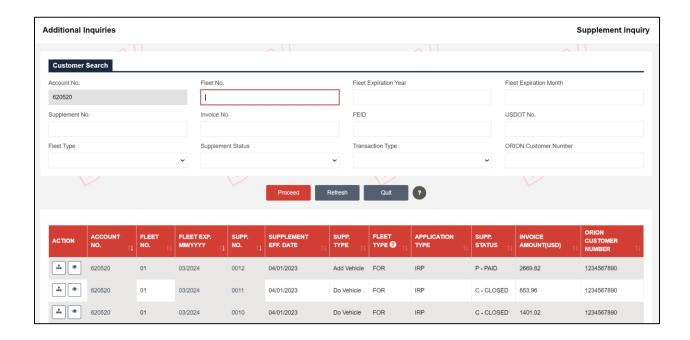
- From the IRP application-level menu, select VEHICLE SUPPLEMENT INQUIRY from the VEHICLE INQUIRY menu tile.
- To perform the vehicle supplement inquiry refer to section 1.3.4.1. for the detailed steps.

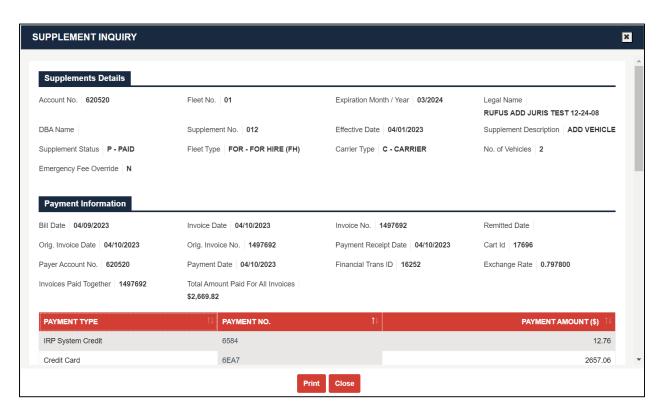




1.3.4.7 Supplement Inquiry

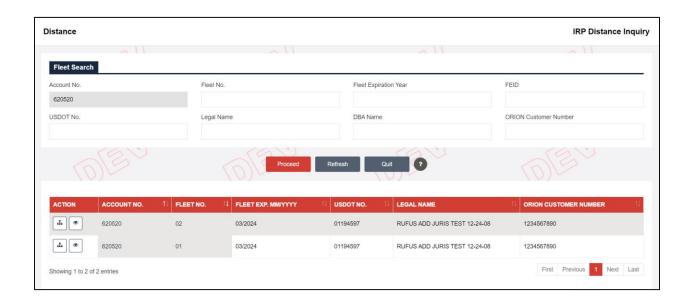
- From the IRP application-level menu, select SUPPLEMENT INQUIRY from the ADDITIONAL INQUIRIES menu tile.
- To perform the supplement inquiry refer to section 1.3.4.1. for the detailed steps.

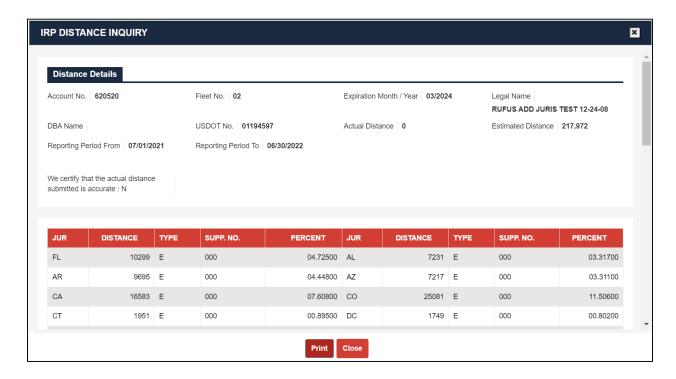




1.3.4.8 IRP Distance Inquiry

- From the IRP application-level menu, select IRP DISTANCE INQUIRY from the DISTANCE menu tile.
- To perform the IRP distance inquiry refer to section 1.3.4.1. for the detailed steps.





1.3.5 Reprint Functionality

The system provides the ability to reprint the following:

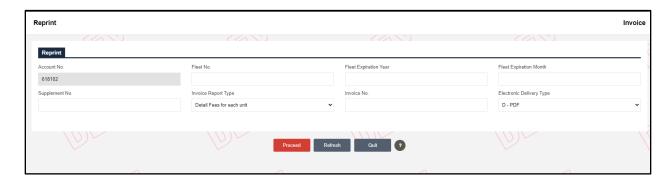
- Invoice
- Cab Card
- TOP
- Renewal
- Delete Vehicle Letter

To reprint, select one of the items listed above from the Reprint menu tile at the IRP application-level menu.

1.3.5.1 Reprint Invoice

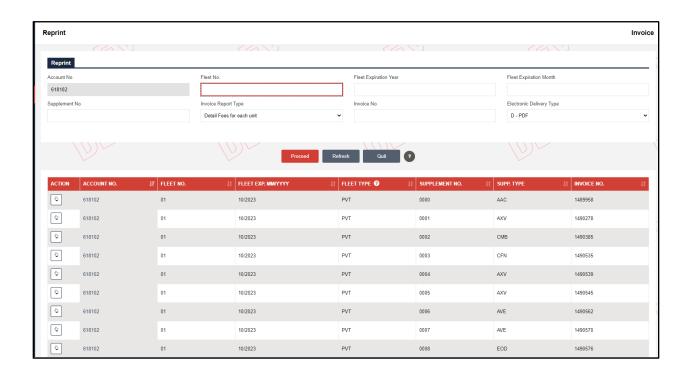
Perform the following steps to reprint an invoice:

 From the IRP application-level menu, select INVOICE from the REPRINT menu tile.



- On the search screen, perform the following steps:
- For Authorized Agent: The Account No. field is not prepopulated or disabled.
 For External Users: The Account No. is prepopulated and disabled.
- Enter the following search parameters.
 - Fleet No.
 - Fleet Expiration Year
 - Fleet Expiration Month

- Supplement No.
- Invoice Report Type Select appropriate type for the invoice report from the drop-down list which includes the following:
 - Summary Invoice
 - Detail Fees for each unit (default)
 - Detail Fees for each unit by Jurisdiction
- Invoice No.
- Electronic Delivery Type The delivery type is set as PDF.
- Click PROCEED to display a list of invoiced supplements for the search parameters entered.

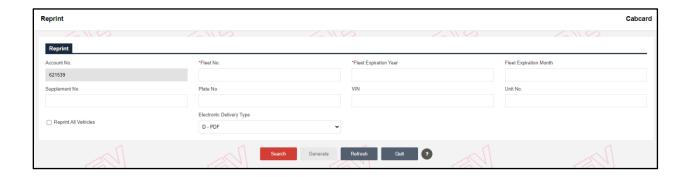


 Select an invoiced supplement by clicking the "SELECT" link to the left of Account No.

1.3.5.2 Reprint Cab Card

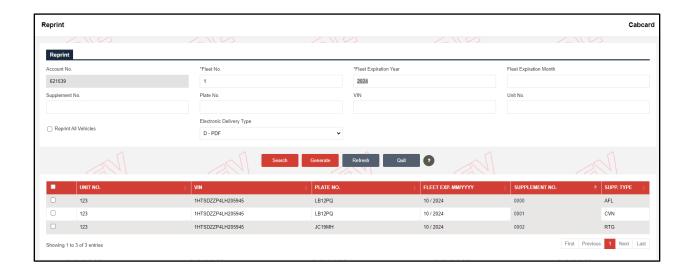
Perform the following steps to reprint a cab card:

 From the IRP application-level menu, select CABCARD from the REPRINT menu tile.



On the search screen, perform the following steps:

- For Authorized Agent: The Account No. field is not prepopulated or disabled.
- For External Users: Enter the following search parameters.
 - Account No. The Account No. is prepopulated and disabled.
 - Fleet No. This is a mandatory field.
 - Fleet Expiration Year This is a mandatory field.
 - Fleet Expiration Month
 - Supplement No.
 - Plate No.
 - VIN
 - Unit No.
 - Reprint All Vehicles checkbox Checking this checkbox will include all vehicles in the given fleet.
 - Electronic Delivery Type The delivery type is set as PDF.
- Click SEARCH to display a list of supplements for the entered search parameters.

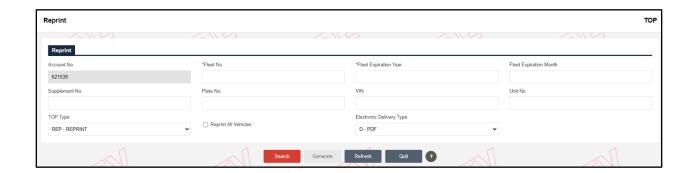


 Select the box to the left of the Unit No. for the vehicle cab card to be reprinted, then click GENERATE from the command line to produce the PDF of the cab card for reprint.

1.3.5.3 Reprint TOP

Perform the following steps to reprint a TOP:

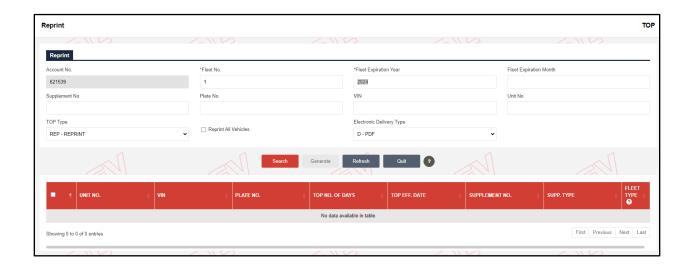
• From the IRP application-level menu, select TOP from the REPRINT menu tile.



On the search screen, perform the following steps:

- For Authorized Agent: The Account No. field is not prepopulated or disabled.
- For External Users: Enter the following search parameters.
 - Account No. The Account No. is prepopulated and disabled.

- Fleet No. This is a mandatory field.
- Fleet Expiration Year This is a mandatory field.
- Fleet Expiration Month
- Supplement No.
- Plate No.
- o VIN
- Unit No.
- TOP Type Defaults to REPRINT.
- Reprint All Vehicles checkbox Checking this checkbox will include all vehicles in the given supplement.
- Electronic Delivery Type The delivery type is set as PDF.
- Click SEARCH to display a list of invoiced supplements for the entered search parameters.



 Select the box to the left of the Unit No. of the vehicle TOP to be reprinted, then click GENERATE to view the PDF of the TOP to be reprinted.

1.3.5.4 Reprint Renewal Notice

Perform the following steps to reprint a Renewal:

 From the IRP application-level menu, select RENEWAL NOTICE from the REPRINT menu tile.



On the search screen, perform the following steps:

- For Authorized Agent: The Account No. field is not prepopulated or disabled.
- For External Users: Enter the following search parameters.
 - o Account No. The Account No. is prepopulated and disabled.
 - Fleet No.
 - Fleet Expiration Year
 - Fleet Expiration Month
 - Electronic Delivery Type The delivery type is set as PDF.
- Click PROCEED to display a list of supplements for the search parameters entered.

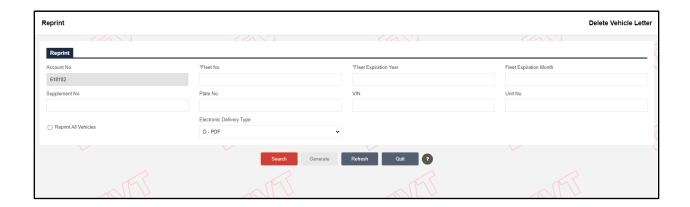


 Select the preferred supplement from the grid results to generate the Renewal document.

1.3.5.5 Reprint Delete Vehicle Letter

Perform the following steps to reprint a deleted vehicle letter:

 From the IRP application-level menu, select DELETE VEHICLE LETTER from the REPRINT menu tile.



On the search screen, perform the following steps:

- For Authorized Agent: The Account No. field is not prepopulated or disabled.
- For External Users: Enter the following search parameters.
 - Account No. The Account No. is prepopulated and disabled.
 - Fleet No. This is a mandatory field.
 - Fleet Expiration Year This is a mandatory field.
 - Fleet Expiration Month
 - Supplement No.
 - Plate No.
 - o VIN
 - Unit No.
 - Reprint All Vehicles checkbox Checking this checkbox will include all vehicles in the given fleet.
 - Electronic Delivery Type The delivery type is set as PDF.
- Click SEARCH to display a list of supplements for the search parameters entered.



 Select the preferred vehicle from the grid result and click GENERATE from the command line to produce the PDF of the Delete Vehicle Letter to reprint.

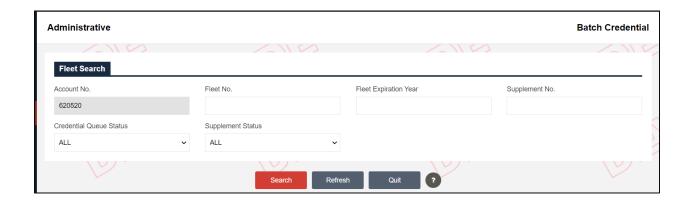
1.3.6 Administrative Functions

1.3.6.1 Batch Credential

The Batch Credential process is used for fleets having more than 200 vehicles for which cab cards and TOPs need to be generated. If the batch credential check box was selected, the supplement is submitted to the "Batch Queue" and cab cards are generated in PDF files.

Perform the following steps to print the credentials and/or print the TOP.

 Select BATCH CREDENTIAL from the ADMINISTRATIVE menu tile at the IRP main menu.



On the Administrative search screen, perform the following steps:

- For Authorized Agent: The Account No. field is not prepopulated or disabled.
- For External Users: Enter the following search parameters.
 - Account No. The Account No. is prepopulated and disabled.
 - o Fleet No.
 - Fleet Expiration Year
 - Supplement No.
 - Credential Queue Status Select the Credential Queue Status from the dropdown. Available options are:
 - All Displays all records in the Batch Credential queue with their respective status.
 - Cancel Bill Displays a list of supplements where the Batch Credential checkbox was checked but the bill was canceled.
 - Completed Displays a list of records where the fee calculation and TOP generation were completed.
 - Failed Displays a list of records where the batch job failed, and no TOPs were generated (the user can review the failure reason by selecting the "View Log" option for that batch.
 - Pending Displays a list of records where the batch billing was submitted to the Queue.
 - Running Displays a list of records where the fee calculation and TOP generation are still in process.
 - Deleted Displays a list of records where the batch billing process was deleted.
 - Supplement Status Select the Supplement Status, either All, Closed, or Paid.
- Click SEARCH to generate a list of records matching the search parameters entered.

- If credentials are available for printing, then a "View List" link will display next to the record. Click the link to generate a PDF copy of the cab cards.
- If TOPs are available for viewing and printing, a VIEW LIST link will display to the far right of the record. Click the link to generate a PDF copy of the TOP.

Appendix A - Acronyms

Acronyms	Descriptions
FLHSMV	Florida Highway Safety and Motor Vehicles
IRP	International Registration Plan
ID	Identification
No.	Number
IFTA	International Fuel Tax Agreement
FL	Florida
VIN	Vehicle Identification Number
TOP	Temporary Operational Permit