


February 16, 2012

TO: All Fire and Property and Casualty Companies
Authorized to Issue Motor Vehicle Policies in Florida

FROM: Julie W. Gentry, Chief 
Bureau of Motorist Compliance

SUBJECT: Florida Financial Responsibility and Insurance Programs Redesign

We are excited to announce that we have been awarded funding through the 2011 Drivers License Security Grant Program, which we will be using to redesign the Financial Responsibility and Insurance systems. The Bureau of Motorist Compliance is heading up this project with Laura Freeman as the Project Manager. We estimate this project will be complete by end of summer 2013. We would like to share some of our ideas and invite you to provide feedback in a survey.

We will not be redesigning with a real time on line verification system at this time. To include this would require a more extensive approval process, longer development cycle, and a need for reoccurring funding, which is not included in this grant.

Our goal is to verify that every vehicle registered in the State of Florida is insured, including new and commercial motor vehicles. Our biggest hurdle will be fleet based policies. We receive Vehicle Identification Numbers (VIN) on fleet policies; however, currently there are system limitations of only 10 VINs per policy. This redesign will provide the insurance industry the ability to store an unlimited number of VINs per policy, including Fleet, Surplus, and Commercial Motor Vehicles lines. Ultimately, our efforts will be concentrated on when a **vehicle** is added or removed from a policy.

We would also like to be proactive for our customers and identify the highest level of coverage they have obtained in order to confirm Financial Responsibility as describe in s.324.031, Florida Statutes. This will eliminate unnecessary letters and suspension initiated against a customer. Levels of insurance would include:

1. **PIP/PDL ss.627-7275, 324.0221, 324.0222, F.S.**
minimum coverage is \$10,000 personal injury protection (PIP) and \$10,000 property damage liability (PDL)
2. **BI/PDL 10/20/10 Basic BI s. 324.021, F.S.**
minimum limits of bodily injury liability of \$10,000 per person, \$20,000 per crash, \$10,000 property damage liability per crash, and PIP limits of \$10,000 per person per crash
3. **BIL/PDL 100/300/50 DUI s.324.023, F.S.**
minimum limits of bodily injury liability of \$100,000 per person, \$300,000 per crash, \$50,000 property damage liability per crash, and PIP limits of \$10,000 per person per crash
4. **BIL/PDL Commercial s.627.7415, F.S. 50 CSL (in addition to 10k PIP)**

minimum limits of Bodily Injury Liability and \$ 50,000 Combined Single Limits (CSL), and PIP limits of \$10,000 per person per crash (For Vehicles > 26k lbs)

5. BIL/PDL Commercial s.627.7415, F.S. 100 CSL (in addition to 10k PIP)

minimum limits of Bodily Injury Liability and \$100,000 Combined Single Limits (CSL), and PIP limits of \$10,000 per person per crash (For Vehicles > 35k lbs)

6. BIL/PDL Commercial s.627.7415, F.S. 300 CSL (in addition to 10k PIP)

minimum limits of Bodily Injury Liability and \$300,000 Combined Single Limits (CSL), and PIP limits of \$10,000 per person per crash (For Vehicles > 44k lbs)

7. BIL/PDL Commercial s.627.7415, F.S. 750 CSL (in addition to 10k PIP)

minimum limits of Bodily Injury Liability and \$750,000 Combined Single Limits (CSL), and PIP limits of \$10,000 per person per crash (For Hazardous Materials)

8. Taxi BIL/PDL - 125/250/50 ss.324.032/627.7415, F.S.

minimum limits of bodily injury liability of \$125,000 per person, \$250,000 per crash, \$50,000 property damage liability per crash, and PIP limits of \$10,000 per person per crash (For Taxi Cabs)

We are also working toward creating a web based application to allow online submissions of SR22s and FR44s. This would allow an immediate update to the insurance database and reduce the wait time for our mutual customers who need to reinstate their driving privileges. You will continue to send SR26s and FR46s through daily processing.

Our first task will be to reload all your insurance company's data. We will ask for an initial reload file and perform a comparison with the insurance database. The comparison will give you a list of those policies not found in the reload that are active on the insurance database. You can then determine whether those policies should have been on the reload file or if they were cancelled or invalidated. This is an important step in identifying accurate insurance information for our mutual customers. Once those records are reconciled, we will proceed with the reload.

The Department has developed a survey that we are urging all insurance companies to complete as it will guide this redesign. The survey is located at: <http://www.surveymonkey.com/s/FLFRredesignV1>. As you maneuver through the survey you will begin to understand the scope of the project. Our Agency will be communicating often during this process and will use surveys to help guide our way which means your participation is crucial as we move forward. Our next communication regarding the redesign will be in spring of 2012.

We hope that you are as excited about the redesign as us. We believe the redesign will improve the quality of the data we are receiving and improve the services insurance companies and this Agency provide to our mutual customers.

Again, please take a few moments to take our brief survey. All surveys should be completed by February 29, 2012, in order to be considered. All future correspondence will be by email, so it is imperative that you provide an email address in the survey for your company. We're looking forward to working with you on this project.

JWG/lwf