

Insurance Industry Financial Responsibility Technical Alert Issued May 11, 2016

The Florida Department of Highway Safety and Motor Vehicles was recently notified that, due to a problem with a vendor's software, three Florida County Clerks of Court will be sending in a total of approximately 87,000 traffic citations with old disposition dates. While most of the disposition dates are less than four years old, some of the citations contain dates that go back to the year 2007. The Department will begin processing these citations late on Thursday, May 12, 2016. For those drivers whose conviction(s) result in the suspension and/or revocation of their driving privilege, a sanction notice will be mailed to them the beginning of next week. Other traffic citations may result in insurance verification requests sent to your company.

We are sending this notification so you are aware that you may begin receiving verification requests for insurance on these old citations. These verification requests are not associated with a DHSMV system error. These verification requests are due to the untimely submission of the traffic citation dispositions by the Clerks of Court. Please respond to these verification requests in accordance with normal procedures.

We want to make certain you are kept informed and understand why you may experience an increase in the number of older insurance verification dates sent to you. Though many of the citations may not result in a verification request, for those that do, we appreciate your cooperation as we work through these untimely submitted traffic citations.

As a follow up to the Data Center move this past weekend, relocation was a success. All systems were operational as of Monday, May 9 at 8 a.m. Three companies, who report via FLAT files, reported experiencing a delay receiving return files on Monday evening. This interruption has since been resolved and all files have been placed in the insurance companies Output folder for retrieval.

If you have any questions concerning this matter, please contact us at FLHSMVInsuranceLiaison@flhsmv.gov