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### **Insurance Industry Financial Responsibility Technical Alert Issued August 11, 2016**

We had a few processes encounter failures overnight attempting to connect to the insurance company FTP server. These failures caused the daily verification files to not get delivered to the insurance companies. We still have the files we generated overnight and they will get picked up by tonight's processes and delivered to the insurance companies, assuming the FTP server is available when these processes run. The impact to the insurance companies is that you will receive your daily verification files from last night one day late and some insurance companies will receive two daily verification files (SR21 Verifications), one from last night and one from tomorrow morning when the processes run again.

We are currently working through some problems related to the FTP server timing out. Currently, insurance companies may or may not be able to connect and send files.

Once the issue has been resolved, we will send out an update.